## HSBC Consumer Relief - First Quarter 2016 - National Totals

#### STATE: NATIONAL TOTALS

Ter	nplate 2(a): Program and Customer Relief Performance - First Quarter 2016							
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	157	\$3,815,769	\$24,304	\$20,510	\$17,146	\$283	26.37%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	56	\$2,703,620	\$48,279	\$47,399	\$31,580	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	58	\$1,593,803	\$27,479	\$20,718	\$21,697	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) The sum of the individual state amounts does not agree to the national total amount due to the fact that some jurisdictions are not parties.

4) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
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- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

## HSBC Servicing Performance - First Quarter 2016 - National Totals

#### STATE: NATIONAL TOTALS

Temp	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	153,881	\$15,059,416,850	89.48%	88.58%
b	DLQ (30-59)	5,282	\$535,744,989	3.07%	3.15%
с	DLQ (60-179)	4,134	\$418,092,041	2.40%	2.46%
d	DLQ (180+)	2,104	\$206,452,865	1.22%	1.21%
е	Bankruptcy	3,929	\$417,435,618	2.28%	2.46%
f	Foreclosure	2,639	\$362,886,468	1.53%	2.13%
g	Total Active Portfolio	171,969	\$17,000,028,830	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	54,287	\$1,820,051,561	88.98%	87.87%
b	DLQ (30-59)	1,760	\$62,060,889	2.88%	3.00%
с	DLQ (60-179)	1,843	\$64,898,646	3.02%	3.13%
d	DLQ (180+)	356	\$14,141,176	0.58%	0.68%
е	Bankruptcy	2,657	\$101,738,221	4.36%	4.91%
f	Foreclosure	106	\$8,354,212	0.17%	0.40%
g	Total Active Portfolio	61,009	\$2,071,244,705	100.00%	100.00%

#### NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

Delinquency is based on MBA methodology.

3. Template 1a and 1b line items a-f are mutually exclusive (e.g. all loans in bankruptcy are included in Bankruptcy, line e, regardless of delinquency status. "Bankruptcy" refers to borrowers in pending bankruptcy cases).

4. Any differences in adding are due to rounding.

5. The sum of the individual state amounts does not agree to the national total amount due to the fact that some jurisdictions are not parties.

## HSBC Consumer Relief - First Quarter 2016 - Alabama

#### STATE: ALABAMA

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	uarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	2	\$67,013	\$33,507	\$33,507	\$9,485	\$155	11.17%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	1	\$11,281	\$11,281	\$11,281	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
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- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Alabama

#### STATE: ALABAMA

Tem	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	2,539	\$180,144,196	87.95%	88.75%
b	DLQ (30-59)	102	\$6,680,880	3.53%	3.29%
с	DLQ (60-179)	75	\$4,887,702	2.60%	2.41%
d	DLQ (180+)	33	\$2,159,583	1.14%	1.06%
е	Bankruptcy	121	\$7,677,717	4.19%	3.78%
f	Foreclosure	17	\$1,425,724	0.59%	0.70%
g	Total Active Portfolio	2,887	\$202,975,802	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	671	\$18,265,210	86.03%	84.25%
b	DLQ (30-59)	24	\$677,695	3.08%	3.13%
с	DLQ (60-179)	29	\$891,436	3.72%	4.11%
d	DLQ (180+)	4	\$100,208	0.51%	0.46%
е	Bankruptcy	51	\$1,670,043	6.54%	7.70%
f	Foreclosure	1	\$74,409	0.13%	0.34%
g	Total Active Portfolio	780	\$21,679,000	100.00%	100.00%

### NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

## HSBC Consumer Relief - First Quarter 2016 - Alaska

STATE: ALASKA

Ter	nplate 2(a): Program and Customer Relief Perfor	mance - First QL	larter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	=	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	=	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-		-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	_	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
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- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Alaska

STATE: ALASKA

Temp	olate 1: Servicing Performance - First Quart	ter 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	39	\$6,395,426	88.64%	95.73%
b	DLQ (30-59)	-	-	-	-
с	DLQ (60-179)	3	\$167,652	6.82%	2.51%
d	DLQ (180+)	1	\$4,557	2.27%	0.07%
е	Bankruptcy	-	-	-	-
f	Foreclosure	1	\$113,077	2.27%	1.69%
g	Total Active Portfolio	44	\$6,680,712	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	64	\$2,879,757	94.12%	92.24%
b	DLQ (30-59)	2	\$89,761	2.94%	2.88%
с	DLQ (60-179)	-	-	-	-
d	DLQ (180+)	-	-	-	-
е	Bankruptcy	1	\$52,433	1.47%	1.68%
f	Foreclosure	1	\$100,130	1.47%	3.21%
g	Total Active Portfolio	68	\$3,122,082	100.00%	100.00%

### NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

## HSBC Consumer Relief - First Quarter 2016 - Arizona

STATE: ARIZONA

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	uarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	1	\$6,626	\$6,626	\$6,626	-	\$100	16.73%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	=	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	1	\$46,343	\$46,343	\$46,343	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
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В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
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F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

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# HSBC Servicing Performance - First Quarter 2016 - Arizona

STATE: ARIZONA

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	2,061	\$237,132,504	91.07%	89.90%
b	DLQ (30-59)	54	\$7,030,887	2.39%	2.67%
с	DLQ (60-179)	53	\$7,155,204	2.34%	2.71%
d	DLQ (180+)	17	\$1,699,226	0.75%	0.64%
е	Bankruptcy	46	\$6,676,755	2.03%	2.53%
f	Foreclosure	32	\$4,088,639	1.41%	1.55%
g	Total Active Portfolio	2,263	\$263,783,216	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	844	\$32,962,370	88.84%	88.31%
b	DLQ (30-59)	31	\$1,176,277	3.26%	3.15%
с	DLQ (60-179)	25	\$877,348	2.63%	2.35%
d	DLQ (180+)	10	\$511,960	1.05%	1.37%
е	Bankruptcy	38	\$1,626,066	4.00%	4.36%
f	Foreclosure	2	\$172,403	0.21%	0.46%
g	Total Active Portfolio	950	\$37,326,424	100.00%	100.00%

### NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

Beinquency is based on Mis (methodology).
Any differences in adding are due to rounding.

## HSBC Consumer Relief - First Quarter 2016 - Arkansas

STATE: ARKANSAS

Ter	nplate 2(a): Program and Customer Relief Perforr	mance - First Qu	uarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	1	\$51,205	\$51,205	\$51,205	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
Е	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Line item 4c) Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Arkansas

STATE: ARKANSAS

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	450	\$33,106,249	92.40%	92.91%
b	DLQ (30-59)	9	\$505,287	1.85%	1.42%
с	DLQ (60-179)	6	\$431,842	1.23%	1.21%
d	DLQ (180+)	8	\$454,555	1.64%	1.28%
е	Bankruptcy	11	\$938,151	2.26%	2.63%
f	Foreclosure	3	\$195,977	0.62%	0.55%
g	Total Active Portfolio	487	\$35,632,061	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	52	\$1,575,577	80.00%	78.93%
b	DLQ (30-59)	2	\$60,111	3.08%	3.01%
с	DLQ (60-179)	2	\$115,174	3.08%	5.77%
d	DLQ (180+)	1	\$40,866	1.54%	2.05%
e	Bankruptcy	8	\$204,448	12.31%	10.24%
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	65	\$1,996,177	100.00%	100.00%

### NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

3. Any differences in adding are due to rounding.

2. Delinquency is based on MBA methodology.

## HSBC Consumer Relief - First Quarter 2016 - California

#### STATE: CALIFORNIA

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	uarter 2016	_				
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	=	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	2	\$87,157	\$43,578	\$43,578	\$8,808	\$602	26.54%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	4	\$163,651	\$40,913	\$44,200	\$26,418	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	1	\$78,037	\$78,037	\$78,037	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-		-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

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- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - California

#### STATE: CALIFORNIA

Temp	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	7,524	\$1,302,291,441	90.86%	89.02%
b	DLQ (30-59)	191	\$39,792,837	2.31%	2.72%
с	DLQ (60-179)	175	\$37,074,917	2.11%	2.53%
d	DLQ (180+)	79	\$15,600,970	0.95%	1.07%
е	Bankruptcy	189	\$42,217,489	2.28%	2.89%
f	Foreclosure	123	\$25,963,284	1.49%	1.77%
g	Total Active Portfolio	8,281	\$1,462,940,938	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	4,065	\$218,139,700	88.70%	86.85%
b	DLQ (30-59)	120	\$6,411,603	2.62%	2.55%
с	DLQ (60-179)	136	\$8,350,593	2.97%	3.32%
d	DLQ (180+)	25	\$1,348,359	0.55%	0.54%
е	Bankruptcy	216	\$14,932,109	4.71%	5.95%
f	Foreclosure	21	\$1,984,143	0.46%	0.79%
g	Total Active Portfolio	4,583	\$251,166,507	100.00%	100.00%

### NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

## HSBC Consumer Relief - First Quarter 2016 - Colorado

STATE: COLORADO

	nplate 2(a): Program and Customer Relief Perfor	mance - First Qu	Jarter 2016					
	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	1	\$28,773	\$28,773	\$28,773	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Colorado

#### STATE: COLORADO

Tem	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,521	\$206,042,342	90.70%	90.31%
b	DLQ (30-59)	48	\$6,707,460	2.86%	2.94%
с	DLQ (60-179)	29	\$3,106,975	1.73%	1.36%
d	DLQ (180+)	11	\$1,317,320	0.66%	0.58%
е	Bankruptcy	60	\$9,965,419	3.58%	4.37%
f	Foreclosure	8	\$1,013,332	0.48%	0.44%
g	Total Active Portfolio	1,677	\$228,152,848	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,410	\$49,908,273	90.10%	89.28%
b	DLQ (30-59)	25	\$1,033,727	1.60%	1.85%
с	DLQ (60-179)	24	\$785,209	1.53%	1.40%
d	DLQ (180+)	6	\$322,403	0.38%	0.58%
е	Bankruptcy	98	\$3,709,263	6.26%	6.64%
f	Foreclosure	2	\$143,245	0.13%	0.26%
g	Total Active Portfolio	1,565	\$55,902,118	100.00%	100.00%

### NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

## HSBC Consumer Relief - First Quarter 2016 - Connecticut

#### STATE: CONNECTICUT

Ten	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	arter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	4	\$148,922	\$37,230	\$19,818	\$34,744	\$359	26.59%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	=	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	1	\$15,979	\$15,979	\$15,979	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	2	\$87,939	\$43,970	\$43,970	\$28,249	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
Е	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	=	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
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- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

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- Line item 4c) Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Connecticut

#### STATE: CONNECTICUT

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,525	\$220,887,011	88.51%	86.58%
b	DLQ (30-59)	58	\$9,253,656	3.37%	3.63%
с	DLQ (60-179)	50	\$9,178,895	2.90%	3.60%
d	DLQ (180+)	24	\$4,292,375	1.39%	1.68%
е	Bankruptcy	17	\$2,645,143	0.99%	1.04%
f	Foreclosure	49	\$8,869,673	2.84%	3.48%
g	Total Active Portfolio	1,723	\$255,126,753	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	928	\$35,930,678	89.06%	88.11%
b	DLQ (30-59)	43	\$1,586,136	4.13%	3.89%
с	DLQ (60-179)	40	\$1,722,784	3.84%	4.22%
d	DLQ (180+)	7	\$281,446	0.67%	0.69%
е	Bankruptcy	20	\$1,017,911	1.92%	2.50%
f	Foreclosure	4	\$240,301	0.38%	0.59%
g	Total Active Portfolio	1,042	\$40,779,256	100.00%	100.00%

### NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

Beinquency is based on Mis (methodology).
Any differences in adding are due to rounding.

## HSBC Consumer Relief - First Quarter 2016 - Delaware

STATE: DELAWARE

Ter	emplate 2(a): Program and Customer Relief Performance - First Quarter 2016									
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)		
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-		
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-		
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	1	\$11,137	\$11,137	\$11,137	-	\$195	26.73%		
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-		
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)		
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-		
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-		
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)		
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	1	\$83,297	\$83,297	\$83,297	-	-	-		
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	1	\$28,746	\$28,746	\$28,746	-	-	-		
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)		
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-		
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-		
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-		
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-		
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-		
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-		
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-		

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
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- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Delaware

#### STATE: DELAWARE

Temp	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	857	\$108,106,209	87.45%	86.37%
b	DLQ (30-59)	35	\$4,320,477	3.57%	3.45%
с	DLQ (60-179)	38	\$5,226,996	3.88%	4.18%
d	DLQ (180+)	7	\$1,096,384	0.71%	0.88%
е	Bankruptcy	23	\$3,273,851	2.35%	2.62%
f	Foreclosure	20	\$3,141,762	2.04%	2.51%
g	Total Active Portfolio	980	\$125,165,680	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	383	\$15,597,003	87.64%	88.30%
b	DLQ (30-59)	9	\$310,302	2.06%	1.76%
с	DLQ (60-179)	15	\$561,713	3.43%	3.18%
d	DLQ (180+)	3	\$108,592	0.69%	0.61%
е	Bankruptcy	25	\$1,013,924	5.72%	5.74%
f	Foreclosure	2	\$71,275	0.46%	0.40%
g	Total Active Portfolio	437	\$17,662,809	100.00%	100.00%

### NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio. 2. Delinquency is based on MBA methodology.

## HSBC Consumer Relief - First Quarter 2016 - District of Columbia

#### STATE: DISTRICT OF COLUMBIA

Ter	plate 2(a): Program and Customer Relief Performance - First Quarter 2016							
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
Α	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

## HSBC Servicing Performance - First Quarter 2016 - District of Columbia

#### STATE: DISTRICT OF COLUMBIA

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	25	\$1,193,458	92.59%	89.52%
b	DLQ (30-59)	1	\$82,146	3.70%	6.16%
с	DLQ (60-179)	-	-	-	-
d	DLQ (180+)	-	-	-	-
е	Bankruptcy	-	-	-	-
f	Foreclosure	1	\$57,572	3.70%	4.32%
g	Total Active Portfolio	27	\$1,333,177	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	14	\$391,316	100.00%	100.00%
b	DLQ (30-59)	-	-	-	-
с	DLQ (60-179)	-	-	-	-
d	DLQ (180+)	-	-	-	-
е	Bankruptcy	-	-	-	-
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	14	\$391,316	100.00%	100.00%

### NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

2. Delinquency is based on MBA methodology.

## HSBC Consumer Relief - First Quarter 2016 - Florida

STATE: FLORIDA

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	uarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	6	\$159,107	\$26,518	\$23,783	\$14,007	\$314	24.89%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	5	\$384,088	\$76,818	\$89,527	\$35,286	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	2	\$44,649	\$22,325	\$22,325	\$6,907	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Florida

STATE: FLORIDA

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	9,004	\$972,873,329	90.91%	89.45%
b	DLQ (30-59)	205	\$23,654,907	2.07%	2.17%
с	DLQ (60-179)	208	\$24,133,301	2.10%	2.22%
d	DLQ (180+)	85	\$9,680,233	0.86%	0.89%
е	Bankruptcy	162	\$21,725,993	1.64%	2.00%
f	Foreclosure	240	\$35,527,248	2.42%	3.27%
g	Total Active Portfolio	9,904	\$1,087,595,011	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	3,263	\$122,610,237	89.96%	88.49%
b	DLQ (30-59)	103	\$4,546,848	2.84%	3.28%
с	DLQ (60-179)	95	\$3,785,510	2.62%	2.73%
d	DLQ (180+)	14	\$634,703	0.39%	0.46%
e	Bankruptcy	148	\$6,736,015	4.08%	4.86%
f	Foreclosure	4	\$247,976	0.11%	0.18%
g	Total Active Portfolio	3,627	\$138,561,288	100.00%	100.00%

### NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

## HSBC Consumer Relief - First Quarter 2016 - Georgia

STATE: GEORGIA

	E. GEORGIA							
Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	uarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	13	\$291,499	\$22,423	\$16,702	\$14,342	\$365	36.82%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	3	\$78,038	\$26,013	\$20,073	\$21,770	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	6	\$141,581	\$23,597	\$19,065	\$14,407	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
Е	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Line item 4c) Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Georgia

STATE: GEORGIA

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	5,867	\$555,041,985	88.87%	88.68%
b	DLQ (30-59)	209	\$21,088,190	3.17%	3.37%
с	DLQ (60-179)	163	\$15,799,972	2.47%	2.52%
d	DLQ (180+)	66	\$5,886,456	1.00%	0.94%
е	Bankruptcy	241	\$21,381,970	3.65%	3.42%
f	Foreclosure	56	\$6,679,786	0.85%	1.07%
g	Total Active Portfolio	6,602	\$625,878,359	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	2,340	\$68,851,261	87.54%	87.34%
b	DLQ (30-59)	67	\$2,111,865	2.51%	2.68%
с	DLQ (60-179)	68	\$2,035,608	2.54%	2.58%
d	DLQ (180+)	15	\$525,931	0.56%	0.67%
e	Bankruptcy	183	\$5,304,649	6.85%	6.73%
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	2,673	\$78,829,314	100.00%	100.00%

### NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

## HSBC Consumer Relief - First Quarter 2016 - Hawaii

STATE: HAWAII

	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	Jarter 2016					
	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	_	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Line item 4c) Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Hawaii

STATE: HAWAII

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	299	\$56,881,441	85.92%	85.44%
b	DLQ (30-59)	13	\$2,329,950	3.74%	3.50%
с	DLQ (60-179)	5	\$1,101,971	1.44%	1.66%
d	DLQ (180+)	16	\$2,830,213	4.60%	4.25%
е	Bankruptcy	4	\$1,240,411	1.15%	1.86%
f	Foreclosure	11	\$2,187,237	3.16%	3.29%
g	Total Active Portfolio	348	\$66,571,223	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	152	\$9,906,238	86.36%	84.38%
b	DLQ (30-59)	5	\$307,201	2.84%	2.62%
с	DLQ (60-179)	6	\$324,201	3.41%	2.76%
d	DLQ (180+)	6	\$585,976	3.41%	4.99%
е	Bankruptcy	4	\$389,373	2.27%	3.32%
f	Foreclosure	3	\$226,736	1.70%	1.93%
g	Total Active Portfolio	176	\$11,739,724	100.00%	100.00%

### NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

Beiniquency is based on this time the dology.
Any differences in adding are due to rounding.

## HSBC Consumer Relief - First Quarter 2016 - Idaho

STATE: IDAHO

Ter	nplate 2(a): Program and Customer Relief Perfor	mance - First Qι	larter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	=	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	1	\$4,806	\$4,806	\$4,806	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Idaho

STATE: IDAHO

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	770	\$69,901,870	88.51%	88.97%
b	DLQ (30-59)	35	\$3,168,531	4.02%	4.03%
с	DLQ (60-179)	29	\$2,741,927	3.33%	3.49%
d	DLQ (180+)	18	\$1,089,383	2.07%	1.39%
е	Bankruptcy	6	\$773,007	0.69%	0.98%
f	Foreclosure	12	\$897,213	1.38%	1.14%
g	Total Active Portfolio	870	\$78,571,931	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	338	\$10,025,995	91.11%	89.56%
b	DLQ (30-59)	9	\$228,665	2.43%	2.04%
с	DLQ (60-179)	14	\$369,682	3.77%	3.30%
d	DLQ (180+)	2	\$80,236	0.54%	0.72%
е	Bankruptcy	7	\$314,684	1.89%	2.81%
f	Foreclosure	1	\$175,352	0.27%	1.57%
g	Total Active Portfolio	371	\$11,194,613	100.00%	100.00%

### NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

2. Delinquency is based on MBA methodology.

## HSBC Consumer Relief - First Quarter 2016 - Illinois

STATE: ILLINOIS

Tei	mplate 2(a): Program and Customer Relief Perfor	mance - First Qu	uarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	4	\$85,366	\$21,342	\$20,999	\$8,241	\$242	29.66%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	3	\$183,612	\$61,204	\$70,592	\$18,636	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	5	\$135,597	\$27,119	\$29,762	\$12,153	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien $^{10}$	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Illinois

STATE: ILLINOIS

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	5,030	\$484,849,026	89.69%	88.63%
b	DLQ (30-59)	150	\$16,316,193	2.67%	2.98%
с	DLQ (60-179)	146	\$13,330,616	2.60%	2.44%
d	DLQ (180+)	60	\$5,672,578	1.07%	1.04%
е	Bankruptcy	127	\$13,907,320	2.26%	2.54%
f	Foreclosure	95	\$12,947,659	1.69%	2.37%
g	Total Active Portfolio	5,608	\$547,023,392	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,968	\$64,037,781	88.05%	86.90%
b	DLQ (30-59)	58	\$2,054,638	2.60%	2.79%
с	DLQ (60-179)	76	\$2,723,028	3.40%	3.70%
d	DLQ (180+)	11	\$414,485	0.49%	0.56%
е	Bankruptcy	120	\$4,343,685	5.37%	5.89%
f	Foreclosure	2	\$114,882	0.09%	0.16%
g	Total Active Portfolio	2,235	\$73,688,499	100.00%	100.00%

### NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio. 2. Delinquency is based on MBA methodology.

## HSBC Consumer Relief - First Quarter 2016 - Indiana

STATE: INDIANA

	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	Jarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	9	\$147,262	\$16,362	\$15,439	\$6,149	\$142	18.40%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	4	\$128,365	\$32,091	\$35,253	\$18,745	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	3	\$37,906	\$12,635	\$10,804	\$7,969	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Line item 4c) Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Indiana

STATE: INDIANA

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	6,531	\$519,441,701	90.14%	89.83%
b	DLQ (30-59)	210	\$17,319,259	2.90%	3.00%
с	DLQ (60-179)	153	\$11,077,675	2.11%	1.92%
d	DLQ (180+)	71	\$5,372,913	0.98%	0.93%
е	Bankruptcy	208	\$18,432,076	2.87%	3.19%
f	Foreclosure	72	\$6,627,076	0.99%	1.15%
g	Total Active Portfolio	7,245	\$578,270,700	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,651	\$39,055,439	89.53%	88.34%
b	DLQ (30-59)	57	\$1,501,285	3.09%	3.40%
с	DLQ (60-179)	45	\$1,158,805	2.44%	2.62%
d	DLQ (180+)	11	\$177,706	0.60%	0.40%
е	Bankruptcy	79	\$2,246,316	4.28%	5.08%
f	Foreclosure	1	\$69,743	0.05%	0.16%
g	Total Active Portfolio	1,844	\$44,209,293	100.00%	100.00%

### NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

### HSBC Consumer Relief - First Quarter 2016 - Iowa

STATE: IOWA

Tei	nplate 2(a): Program and Customer Relief Perfor	mance - First Qu	iarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	1	\$7,692	\$7,692	\$7,692	-	\$124	10.00%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	2	\$22,062	\$11,031	\$11,031	\$924	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
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- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

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- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
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- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Iowa

STATE: IOWA

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	934	\$70,573,739	92.02%	91.74%
b	DLQ (30-59)	26	\$2,375,243	2.56%	3.09%
с	DLQ (60-179)	25	\$1,560,208	2.46%	2.03%
d	DLQ (180+)	9	\$630,645	0.89%	0.82%
е	Bankruptcy	9	\$755,358	0.89%	0.98%
f	Foreclosure	12	\$1,032,972	1.18%	1.34%
g	Total Active Portfolio	1,015	\$76,928,164	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	381	\$9,288,395	90.71%	88.78%
b	DLQ (30-59)	13	\$462,800	3.10%	4.42%
с	DLQ (60-179)	16	\$450,294	3.81%	4.30%
d	DLQ (180+)	1	\$22,941	0.24%	0.22%
е	Bankruptcy	9	\$237,370	2.14%	2.27%
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	420	\$10,461,800	100.00%	100.00%

### NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

2. Delinquency is based on MBA methodology.

## HSBC Consumer Relief - First Quarter 2016 - Kansas

STATE: KANSAS

Ter	mplate 2(a): Program and Customer Relief Perfor	mance - First Qu	larter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	=	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
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- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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# HSBC Servicing Performance - First Quarter 2016 - Kansas

STATE: KANSAS

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,992	\$148,966,547	89.81%	89.44%
b	DLQ (30-59)	65	\$4,830,843	2.93%	2.90%
с	DLQ (60-179)	34	\$2,285,205	1.53%	1.37%
d	DLQ (180+)	25	\$1,968,297	1.13%	1.18%
е	Bankruptcy	63	\$5,511,068	2.84%	3.31%
f	Foreclosure	39	\$2,999,871	1.76%	1.80%
g	Total Active Portfolio	2,218	\$166,561,831	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	506	\$12,614,305	89.08%	87.17%
b	DLQ (30-59)	6	\$170,097	1.06%	1.18%
с	DLQ (60-179)	18	\$451,306	3.17%	3.12%
d	DLQ (180+)	3	\$83,769	0.53%	0.58%
е	Bankruptcy	35	\$1,152,148	6.16%	7.96%
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	568	\$14,471,625	100.00%	100.00%

### NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

2. Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Kentucky

STATE: KENTUCKY

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	Jarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	2	\$32,663	\$16,331	\$16,331	\$561	\$107	10.51%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	1	\$35,542	\$35,542	\$35,542	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
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# HSBC Servicing Performance - First Quarter 2016 - Kentucky

STATE: KENTUCKY

Temp	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	2,939	\$234,601,919	90.40%	89.89%
b	DLQ (30-59)	90	\$7,189,981	2.77%	2.75%
с	DLQ (60-179)	67	\$5,588,862	2.06%	2.14%
d	DLQ (180+)	28	\$1,521,531	0.86%	0.58%
е	Bankruptcy	78	\$7,492,749	2.40%	2.87%
f	Foreclosure	49	\$4,591,144	1.51%	1.76%
g	Total Active Portfolio	3,251	\$260,986,185	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	670	\$16,913,570	88.39%	88.64%
b	DLQ (30-59)	20	\$470,154	2.64%	2.46%
с	DLQ (60-179)	25	\$609,342	3.30%	3.19%
d	DLQ (180+)	4	\$80,966	0.53%	0.42%
е	Bankruptcy	39	\$1,007,944	5.15%	5.28%
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	758	\$19,081,976	100.00%	100.00%

## NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

2. Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Louisiana

STATE: LOUISIANA

	nplate 2(a): Program and Customer Relief Perform	mance - First Ou	Jarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	1	\$20,327	\$20,327	\$20,327	-	\$114	10.00%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Line item 4c) Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Louisiana

#### STATE: LOUISIANA

Temp	Template 1: Servicing Performance - First Quarter 2016										
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB						
а	Current (0-29)	2,223	\$169,989,293	88.50%	88.29%						
b	DLQ (30-59)	108	\$8,404,977	4.30%	4.37%						
с	DLQ (60-179)	66	\$5,168,585	2.63%	2.68%						
d	DLQ (180+)	11	\$747,670	0.44%	0.39%						
е	Bankruptcy	78	\$5,860,302	3.11%	3.04%						
f	Foreclosure	26	\$2,357,098	1.04%	1.22%						
g	Total Active Portfolio	2,512	\$192,527,925	100.00%	100.00%						
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB						
а	Current (0-29)	497	\$12,345,136	85.10%	84.21%						
b	DLQ (30-59)	22	\$603,410	3.77%	4.12%						
с	DLQ (60-179)	28	\$701,145	4.79%	4.78%						
d	DLQ (180+)	5	\$109,304	0.86%	0.75%						
е	Bankruptcy	31	\$871,008	5.31%	5.94%						
f	Foreclosure	1	\$30,792	0.17%	0.21%						
g	Total Active Portfolio	584	\$14,660,795	100.00%	100.00%						

## NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio. 2. Delinquency is based on MBA methodology.

## HSBC Consumer Relief - First Quarter 2016 - Maine

STATE: MAINE

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qı	Jarter 2016	-				
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Maine

STATE: MAINE

Temp	Template 1: Servicing Performance - First Quarter 2016										
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB						
а	Current (0-29)	694	\$71,825,954	89.32%	88.72%						
b	DLQ (30-59)	31	\$3,277,371	3.99%	4.05%						
с	DLQ (60-179)	15	\$1,516,090	1.93%	1.87%						
d	DLQ (180+)	13	\$1,363,486	1.67%	1.68%						
е	Bankruptcy	6	\$574,816	0.77%	0.71%						
f	Foreclosure	18	\$2,398,694	2.32%	2.96%						
g	Total Active Portfolio	777	\$80,956,411	100.00%	100.00%						
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB						
а	Current (0-29)	265	\$8,699,961	87.46%	84.73%						
b	DLQ (30-59)	12	\$458,697	3.96%	4.47%						
с	DLQ (60-179)	8	\$359,674	2.64%	3.50%						
d	DLQ (180+)	1	\$12,075	0.33%	0.12%						
e	Bankruptcy	17	\$737,854	5.61%	7.19%						
f	Foreclosure	-	-	-	-						
g	Total Active Portfolio	303	\$10,268,261	100.00%	100.00%						

## NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

3. Any differences in adding are due to rounding.

2. Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Maryland

#### STATE: MARYLAND

Ter	nplate 2(a): Program and Customer Relief Perforr	mance - First Qu	uarter 2016	_				
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Trials Offered/Approved <sup>1</sup>	-	-	=	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	2	\$22,661	\$11,330	\$11,330	\$5,140	\$465	39.13%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness⁵	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	2	\$168,749	\$84,375	\$84,375	\$25,703	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	3	\$160,591	\$53,530	\$45,338	\$13,503	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	_	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
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- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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# HSBC Servicing Performance - First Quarter 2016 - Maryland

#### STATE: MARYLAND

Tem	Template 1: Servicing Performance - First Quarter 2016										
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB						
а	Current (0-29)	3,204	\$494,408,427	88.83%	87.73%						
b	DLQ (30-59)	151	\$24,608,414	4.19%	4.37%						
с	DLQ (60-179)	116	\$22,118,254	3.22%	3.92%						
d	DLQ (180+)	46	\$7,721,402	1.28%	1.37%						
е	Bankruptcy	38	\$5,543,464	1.05%	0.98%						
f	Foreclosure	52	\$9,155,582	1.44%	1.62%						
g	Total Active Portfolio	3,607	\$563,555,543	100.00%	100.00%						
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB						
а	Current (0-29)	1,399	\$61,527,452	88.43%	87.36%						
b	DLQ (30-59)	52	\$2,416,016	3.29%	3.43%						
с	DLQ (60-179)	61	\$2,342,985	3.86%	3.33%						
d	DLQ (180+)	19	\$1,065,576	1.20%	1.51%						
е	Bankruptcy	45	\$2,658,628	2.84%	3.77%						
f	Foreclosure	6	\$420,095	0.38%	0.60%						
g	Total Active Portfolio	1,582	\$70,430,752	100.00%	100.00%						

## NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Massachusetts

#### STATE: MASSACHUSETTS

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	uarter 2016	_				
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	2	\$163,507	\$81,754	\$81,754	\$32,408	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
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# HSBC Servicing Performance - First Quarter 2016 - Massachusetts

#### STATE: MASSACHUSETTS

Temp	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,901	\$315,310,618	89.92%	88.79%
b	DLQ (30-59)	51	\$9,720,275	2.41%	2.74%
с	DLQ (60-179)	47	\$9,035,338	2.22%	2.54%
d	DLQ (180+)	48	\$7,984,547	2.27%	2.25%
е	Bankruptcy	39	\$7,772,437	1.84%	2.19%
f	Foreclosure	28	\$5,300,573	1.32%	1.49%
g	Total Active Portfolio	2,114	\$355,123,788	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,305	\$58,550,646	89.57%	88.41%
b	DLQ (30-59)	54	\$2,774,085	3.71%	4.19%
с	DLQ (60-179)	45	\$1,989,903	3.09%	3.00%
d	DLQ (180+)	12	\$602,358	0.82%	0.91%
е	Bankruptcy	40	\$2,139,694	2.75%	3.23%
f	Foreclosure	1	\$172,994	0.07%	0.26%
g	Total Active Portfolio	1,457	\$66,229,680	100.00%	100.00%

## NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

Beinquency is based on this time neurodology.
Any differences in adding are due to rounding.

# HSBC Consumer Relief - First Quarter 2016 - Michigan

STATE: MICHIGAN

	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	Jarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	8	\$252,533	\$31,567	\$20,870	\$29,695	\$263	26.25%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	3	\$139,205	\$46,402	\$45,684	\$2,250	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	1	\$16,525	\$16,525	\$16,525	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
0	REO Properties Donated <sup>15</sup>	-						

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Line item 4c) Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Michigan

#### STATE: MICHIGAN

Temp	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	5,627	\$538,769,990	90.95%	91.11%
b	DLQ (30-59)	170	\$15,601,480	2.75%	2.64%
с	DLQ (60-179)	168	\$14,210,937	2.72%	2.40%
d	DLQ (180+)	64	\$6,168,544	1.03%	1.04%
е	Bankruptcy	140	\$14,645,262	2.26%	2.48%
f	Foreclosure	18	\$1,954,140	0.29%	0.33%
g	Total Active Portfolio	6,187	\$591,350,353	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	2,298	\$64,532,344	89.21%	88.17%
b	DLQ (30-59)	56	\$1,469,401	2.17%	2.01%
с	DLQ (60-179)	67	\$1,983,928	2.60%	2.71%
d	DLQ (180+)	13	\$309,401	0.50%	0.42%
е	Bankruptcy	142	\$4,899,485	5.51%	6.69%
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	2,576	\$73,194,559	100.00%	100.00%

## NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio. 2. Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Minnesota

STATE: MINNESOTA

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	uarter 2016					_
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	1	\$73,957	\$73,957	\$73,957	-	\$557	33.36%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	1	\$134,161	\$134,161	\$134,161	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	1	\$44,305	\$44,305	\$44,305	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Minnesota

#### STATE: MINNESOTA

Temp	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,671	\$245,490,828	90.86%	90.69%
b	DLQ (30-59)	61	\$9,526,755	3.32%	3.52%
с	DLQ (60-179)	31	\$3,986,668	1.69%	1.47%
d	DLQ (180+)	29	\$4,509,613	1.58%	1.67%
е	Bankruptcy	36	\$5,450,128	1.96%	2.01%
f	Foreclosure	11	\$1,723,857	0.60%	0.64%
g	Total Active Portfolio	1,839	\$270,687,849	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	865	\$33,138,833	91.24%	90.53%
b	DLQ (30-59)	15	\$589,842	1.58%	1.61%
с	DLQ (60-179)	31	\$1,548,135	3.27%	4.23%
d	DLQ (180+)	5	\$155,471	0.53%	0.42%
е	Bankruptcy	32	\$1,173,880	3.38%	3.21%
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	948	\$36,606,162	100.00%	100.00%

## NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

2. Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Mississippi

STATE: MISSISSIPPI

Tei	mplate 2(a): Program and Customer Relief Perform	mance - First Qı	Jarter 2016		1			
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	2	\$28,982	\$14,491	\$14,491	\$9,832	\$103	14.44%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
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- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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# HSBC Servicing Performance - First Quarter 2016 - Mississippi

#### STATE: MISSISSIPPI

Temp	Template 1: Servicing Performance - First Quarter 2016									
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB					
а	Current (0-29)	897	\$59,759,702	89.70%	89.87%					
b	DLQ (30-59)	42	\$2,507,377	4.20%	3.77%					
с	DLQ (60-179)	28	\$1,975,296	2.80%	2.97%					
d	DLQ (180+)	12	\$795,401	1.20%	1.20%					
е	Bankruptcy	12	\$776,333	1.20%	1.17%					
f	Foreclosure	9	\$684,882	0.90%	1.03%					
g	Total Active Portfolio	1,000	\$66,498,992	100.00%	100.00%					
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB					
а	Current (0-29)	173	\$4,090,334	89.64%	87.41%					
b	DLQ (30-59)	5	\$89,596	2.59%	1.91%					
с	DLQ (60-179)	2	\$34,671	1.04%	0.74%					
d	DLQ (180+)	2	\$55,881	1.04%	1.19%					
е	Bankruptcy	11	\$409,112	5.70%	8.74%					
f	Foreclosure	-	-	-	-					
g	Total Active Portfolio	193	\$4,679,593	100.00%	100.00%					

## NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

3. Any differences in adding are due to rounding.

2. Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Missouri

STATE: MISSOURI

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	Jarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	5	\$77,160	\$15,432	\$11,665	\$10,431	\$332	32.85%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	5	\$196,048	\$39,210	\$46,056	\$11,033	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
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- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
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# HSBC Servicing Performance - First Quarter 2016 - Missouri

#### STATE: MISSOURI

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	4,600	\$386,426,013	90.23%	89.86%
b	DLQ (30-59)	171	\$14,608,749	3.35%	3.40%
с	DLQ (60-179)	127	\$10,985,082	2.49%	2.55%
d	DLQ (180+)	45	\$3,997,494	0.88%	0.93%
е	Bankruptcy	134	\$11,691,920	2.63%	2.72%
f	Foreclosure	21	\$2,345,787	0.41%	0.55%
g	Total Active Portfolio	5,098	\$430,055,045	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,333	\$32,910,161	90.31%	88.88%
b	DLQ (30-59)	43	\$1,213,080	2.91%	3.28%
с	DLQ (60-179)	44	\$1,192,387	2.98%	3.22%
d	DLQ (180+)	4	\$71,378	0.27%	0.19%
е	Bankruptcy	51	\$1,615,426	3.46%	4.36%
f	Foreclosure	1	\$25,038	0.07%	0.07%
g	Total Active Portfolio	1,476	\$37,027,469	100.00%	100.00%

## NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Montana

STATE: MONTANA

Ter	nplate 2(a): Program and Customer Relief Perfor	mance - First Qu	uarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Line item 4c) Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Montana

#### STATE: MONTANA

Temp	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	347	\$32,649,763	93.28%	94.69%
b	DLQ (30-59)	7	\$592,083	1.88%	1.72%
с	DLQ (60-179)	4	\$270,863	1.08%	0.79%
d	DLQ (180+)	4	\$157,518	1.08%	0.46%
е	Bankruptcy	5	\$363,667	1.34%	1.05%
f	Foreclosure	5	\$445,386	1.34%	1.29%
g	Total Active Portfolio	372	\$34,479,280	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	148	\$4,727,706	90.80%	88.26%
b	DLQ (30-59)	6	\$298,853	3.68%	5.58%
с	DLQ (60-179)	6	\$255,633	3.68%	4.77%
d	DLQ (180+)	-	-	-	-
е	Bankruptcy	3	\$74,619	1.84%	1.39%
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	163	\$5,356,811	100.00%	100.00%

## NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Nebraska

STATE: NEBRASKA

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Ou	Jarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	1	\$28,596	\$28,596	\$28,596	-	\$158	10.00%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	1	\$33,675	\$33,675	\$33,675	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	2	\$28,071	\$14,035	\$14,035	\$12,196	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

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- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Nebraska

#### STATE: NEBRASKA

Temp	Template 1: Servicing Performance - First Quarter 2016									
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB					
а	Current (0-29)	1,007	\$80,169,546	91.30%	91.12%					
b	DLQ (30-59)	25	\$2,234,867	2.27%	2.54%					
с	DLQ (60-179)	21	\$1,560,117	1.90%	1.77%					
d	DLQ (180+)	8	\$403,916	0.73%	0.46%					
е	Bankruptcy	33	\$2,730,618	2.99%	3.10%					
f	Foreclosure	9	\$880,539	0.82%	1.00%					
g	Total Active Portfolio	1,103	\$87,979,603	100.00%	100.00%					
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB					
а	Current (0-29)	330	\$7,995,378	90.91%	89.38%					
b	DLQ (30-59)	11	\$252,169	3.03%	2.82%					
с	DLQ (60-179)	8	\$299,100	2.20%	3.34%					
d	DLQ (180+)	-	-	-	-					
е	Bankruptcy	14	\$398,943	3.86%	4.46%					
f	Foreclosure	-	-	-	-					
g	Total Active Portfolio	363	\$8,945,589	100.00%	100.00%					

## NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

## HSBC Consumer Relief - First Quarter 2016 - Nevada

STATE: NEVADA

Ter	nplate 2(a): Program and Customer Relief Perfor	mance - First Qι	larter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	=	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	=	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Nevada

STATE: NEVADA

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	641	\$94,640,570	89.28%	88.42%
b	DLQ (30-59)	10	\$1,386,921	1.39%	1.30%
с	DLQ (60-179)	12	\$1,981,011	1.67%	1.85%
d	DLQ (180+)	16	\$2,256,376	2.23%	2.11%
е	Bankruptcy	17	\$3,069,935	2.37%	2.87%
f	Foreclosure	22	\$3,698,572	3.06%	3.46%
g	Total Active Portfolio	718	\$107,033,385	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	343	\$15,506,071	86.84%	84.97%
b	DLQ (30-59)	7	\$382,062	1.77%	2.09%
с	DLQ (60-179)	10	\$399,993	2.53%	2.19%
d	DLQ (180+)	4	\$223,693	1.01%	1.23%
е	Bankruptcy	31	\$1,737,186	7.85%	9.52%
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	395	\$18,249,005	100.00%	100.00%

## NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

2. Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - New Hampshire

#### STATE: NEW HAMPSHIRE

Ten	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	iarter 2016	_				
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	3	\$124,838	\$41,613	\$42,753	\$7,392	\$339	18.65%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	=	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	=	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
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# HSBC Servicing Performance - First Quarter 2016 - New Hampshire

#### STATE: NEW HAMPSHIRE

Temp	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	931	\$134,937,461	89.69%	88.95%
b	DLQ (30-59)	32	\$5,071,313	3.08%	3.34%
с	DLQ (60-179)	23	\$3,620,703	2.22%	2.39%
d	DLQ (180+)	17	\$2,818,120	1.64%	1.86%
е	Bankruptcy	14	\$1,960,170	1.35%	1.29%
f	Foreclosure	21	\$3,294,832	2.02%	2.17%
g	Total Active Portfolio	1,038	\$151,702,599	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	549	\$20,424,147	91.50%	89.69%
b	DLQ (30-59)	15	\$619,834	2.50%	2.72%
с	DLQ (60-179)	14	\$667,831	2.33%	2.93%
d	DLQ (180+)	4	\$105,109	0.67%	0.46%
е	Bankruptcy	18	\$956,282	3.00%	4.20%
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	600	\$22,773,202	100.00%	100.00%

## NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

2. Delinquency is based on MBA methodology.

## HSBC Consumer Relief - First Quarter 2016 - New Jersey

#### STATE: NEW JERSEY

Ten	nplate 2(a): Program and Customer Relief Perforr	mance - First Qu	uarter 2016	_				
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	7	\$183,888	\$26,270	\$24,308	\$12,720	\$305	26.37%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness⁵	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	2	\$14,534	\$7,267	\$7,267	\$1,528	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Line item 4c) Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - New Jersey

#### STATE: NEW JERSEY

Temp	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	2,438	\$354,981,863	83.72%	82.20%
b	DLQ (30-59)	115	\$19,106,501	3.95%	4.42%
с	DLQ (60-179)	84	\$11,993,027	2.88%	2.78%
d	DLQ (180+)	47	\$5,562,487	1.61%	1.29%
е	Bankruptcy	87	\$13,955,141	2.99%	3.23%
f	Foreclosure	141	\$26,254,826	4.84%	6.08%
g	Total Active Portfolio	2,912	\$431,853,845	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,325	\$55,153,338	86.89%	85.58%
b	DLQ (30-59)	57	\$2,412,358	3.74%	3.74%
с	DLQ (60-179)	51	\$1,945,173	3.34%	3.02%
d	DLQ (180+)	13	\$802,739	0.85%	1.25%
е	Bankruptcy	72	\$3,534,359	4.72%	5.48%
f	Foreclosure	7	\$597,604	0.46%	0.93%
g	Total Active Portfolio	1,525	\$64,445,571	100.00%	100.00%

## NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio. 2. Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - New Mexico

#### STATE: NEW MEXICO

Ten	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	iarter 2016	_				
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	=	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness⁵	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	=	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
Е	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Line item 4c) Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - New Mexico

#### STATE: NEW MEXICO

Tem	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,060	\$93,992,559	89.75%	89.05%
b	DLQ (30-59)	51	\$4,322,648	4.32%	4.10%
с	DLQ (60-179)	30	\$2,623,878	2.54%	2.49%
d	DLQ (180+)	8	\$645,253	0.68%	0.61%
е	Bankruptcy	11	\$1,357,747	0.93%	1.29%
f	Foreclosure	21	\$2,603,808	1.78%	2.47%
g	Total Active Portfolio	1,181	\$105,545,893	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	298	\$10,011,105	92.55%	92.68%
b	DLQ (30-59)	10	\$266,352	3.11%	2.47%
с	DLQ (60-179)	9	\$305,183	2.80%	2.83%
d	DLQ (180+)	2	\$96,367	0.62%	0.89%
е	Bankruptcy	3	\$122,333	0.93%	1.13%
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	322	\$10,801,340	100.00%	100.00%

## NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

Delinquency is based on MBA methodology.
Any differences in adding are due to rounding.

# HSBC Consumer Relief - First Quarter 2016 - New York

STATE: NEW YORK

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	uarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	8	\$180,572	\$22,571	\$17,932	\$16,912	\$276	26.62%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	1	\$49,840	\$49,840	\$49,840	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	2	\$41,901	\$20,950	\$20,950	\$4,202	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
Е	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
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- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - New York

#### STATE: NEW YORK

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	10,204	\$973,040,138	86.48%	82.95%
b	DLQ (30-59)	390	\$41,449,393	3.31%	3.53%
с	DLQ (60-179)	285	\$32,556,979	2.42%	2.78%
d	DLQ (180+)	257	\$26,832,798	2.18%	2.29%
е	Bankruptcy	199	\$18,854,830	1.69%	1.61%
f	Foreclosure	464	\$80,278,389	3.93%	6.84%
g	Total Active Portfolio	11,799	\$1,173,012,526	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	3,698	\$139,806,615	89.17%	88.33%
b	DLQ (30-59)	155	\$5,731,855	3.74%	3.62%
с	DLQ (60-179)	134	\$5,014,188	3.23%	3.17%
d	DLQ (180+)	22	\$1,176,127	0.53%	0.74%
е	Bankruptcy	120	\$4,981,185	2.89%	3.15%
f	Foreclosure	18	\$1,574,396	0.43%	0.99%
g	Total Active Portfolio	4,147	\$158,284,366	100.00%	100.00%

## NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

2. Delinquency is based on MBA methodology.

3. Template 1a and 1b line items a-f are mutually exclusive (e.g. all loans in bankruptcy are included in Bankruptcy, line e, regardless of delinquency status. "Bankruptcy" refers to borrowers in pending bankruptcy cases).

# HSBC Consumer Relief - First Quarter 2016 - North Carolina

#### STATE: NORTH CAROLINA

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	uarter 2016	_				
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	8	\$179,371	\$22,421	\$18,830	\$10,784	\$372	30.87%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	1	\$13,704	\$13,704	\$13,704	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Line item 4c) Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - North Carolina

#### STATE: NORTH CAROLINA

Temp	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	6,628	\$538,730,569	89.17%	88.87%
b	DLQ (30-59)	268	\$23,264,214	3.61%	3.84%
с	DLQ (60-179)	198	\$16,361,955	2.66%	2.70%
d	DLQ (180+)	76	\$4,804,503	1.02%	0.79%
е	Bankruptcy	180	\$14,758,038	2.42%	2.43%
f	Foreclosure	83	\$8,314,867	1.12%	1.37%
g	Total Active Portfolio	7,433	\$606,234,146	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,944	\$53,845,284	86.75%	86.03%
b	DLQ (30-59)	85	\$2,616,853	3.79%	4.18%
с	DLQ (60-179)	81	\$2,246,118	3.61%	3.59%
d	DLQ (180+)	24	\$582,300	1.07%	0.93%
е	Bankruptcy	103	\$3,039,440	4.60%	4.86%
f	Foreclosure	4	\$260,170	0.18%	0.42%
g	Total Active Portfolio	2,241	\$62,590,165	100.00%	100.00%

## NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - North Dakota

#### STATE: NORTH DAKOTA

Ter	nplate 2(a): Program and Customer Relief Perforr	mance - First Qu	iarter 2016	_				
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	=	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments⁵	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	=	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

### NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
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- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - North Dakota

#### STATE: NORTH DAKOTA

Tem	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	24	\$2,228,626	92.31%	90.23%
b	DLQ (30-59)	1	\$167,517	3.85%	6.78%
с	DLQ (60-179)	1	\$73,801	3.85%	2.99%
d	DLQ (180+)	-	-	-	-
е	Bankruptcy	-	-	-	-
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	26	\$2,469,943	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	19	\$422,440	90.48%	72.61%
b	DLQ (30-59)	1	\$111,308	4.76%	19.13%
с	DLQ (60-179)	-	-	-	-
d	DLQ (180+)	-	-	-	-
е	Bankruptcy	1	\$48,067	4.76%	8.26%
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	21	\$581,815	100.00%	100.00%

## NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Ohio

STATE: OHIO

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Ter	nplate 2(a): Program and Customer Relief Perforr	mance - First Qu	uarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	12	\$320,283	\$26,690	\$24,579	\$10,641	\$241	22.63%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	=	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	7	\$302,031	\$43,147	\$46,617	\$20,154	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	9	\$154,499	\$17,167	\$11,260	\$17,035	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

# NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

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- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Ohio

STATE: OHIO

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	11,600	\$980,593,435	89.43%	89.32%
b	DLQ (30-59)	401	\$33,288,835	3.09%	3.03%
с	DLQ (60-179)	307	\$24,586,340	2.37%	2.24%
d	DLQ (180+)	152	\$10,170,204	1.17%	0.93%
е	Bankruptcy	360	\$33,777,515	2.78%	3.08%
f	Foreclosure	151	\$15,432,030	1.16%	1.41%
g	Total Active Portfolio	12,971	\$1,097,848,359	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	3,641	\$83,718,958	88.55%	87.95%
b	DLQ (30-59)	105	\$2,362,493	2.55%	2.48%
с	DLQ (60-179)	135	\$3,471,654	3.28%	3.65%
d	DLQ (180+)	20	\$465,723	0.49%	0.49%
е	Bankruptcy	211	\$5,165,608	5.13%	5.43%
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	4,112	\$95,184,435	100.00%	100.00%

# NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

2. Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Oregon

STATE: OREGON

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Ter	nplate 2(a): Program and Customer Relief Perfor	mance - First QL	larter 2016				1	
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	3	\$74,686	\$24,895	\$29,726	\$10,734	\$205	14.97%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	=	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	_	-	-	-

# NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
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- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Oregon

STATE: OREGON

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,282	\$159,052,278	89.03%	87.40%
b	DLQ (30-59)	37	\$5,636,647	2.57%	3.10%
с	DLQ (60-179)	25	\$2,954,356	1.74%	1.62%
d	DLQ (180+)	15	\$2,219,887	1.04%	1.22%
е	Bankruptcy	36	\$5,308,977	2.50%	2.92%
f	Foreclosure	45	\$6,809,391	3.13%	3.74%
g	Total Active Portfolio	1,440	\$181,981,537	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	763	\$31,174,570	89.76%	89.27%
b	DLQ (30-59)	21	\$778,705	2.47%	2.23%
с	DLQ (60-179)	22	\$861,942	2.59%	2.47%
d	DLQ (180+)	5	\$161,988	0.59%	0.46%
е	Bankruptcy	37	\$1,811,497	4.35%	5.19%
f	Foreclosure	2	\$131,844	0.24%	0.38%
g	Total Active Portfolio	850	\$34,920,546	100.00%	100.00%

# NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Pennsylvania

#### STATE: PENNSYLVANIA

Ten	nplate 2(a): Program and Customer Relief Perform	mance - First Qı	uarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	18	\$433,583	\$24,088	\$19,956	\$19,181	\$328	30.98%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	1	\$23,543	\$23,543	\$23,543	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	4	\$187,796	\$46,949	\$43,675	\$27,836	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Line item 4c) Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Pennsylvania

### STATE: PENNSYLVANIA

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	11,946	\$963,468,212	88.61%	87.58%
b	DLQ (30-59)	474	\$39,183,729	3.52%	3.56%
с	DLQ (60-179)	358	\$31,295,011	2.66%	2.84%
d	DLQ (180+)	232	\$18,005,262	1.72%	1.64%
е	Bankruptcy	233	\$21,364,473	1.73%	1.94%
f	Foreclosure	239	\$26,775,546	1.77%	2.43%
g	Total Active Portfolio	13,482	\$1,100,092,233	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	3,083	\$92,485,894	89.44%	88.77%
b	DLQ (30-59)	106	\$3,113,805	3.08%	2.99%
с	DLQ (60-179)	118	\$3,567,291	3.42%	3.42%
d	DLQ (180+)	24	\$722,354	0.70%	0.69%
е	Bankruptcy	111	\$3,956,474	3.22%	3.80%
f	Foreclosure	5	\$345,142	0.15%	0.33%
g	Total Active Portfolio	3,447	\$104,190,960	100.00%	100.00%

# NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Rhode Island

#### STATE: RHODE ISLAND

Ten	nplate 2(a): Program and Customer Relief Perforr	mance - First Qu	iarter 2016	_				_
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-		-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	_	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Rhode Island

### STATE: RHODE ISLAND

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	291	\$44,224,409	84.84%	82.34%
b	DLQ (30-59)	8	\$965,431	2.33%	1.80%
с	DLQ (60-179)	14	\$2,727,934	4.08%	5.08%
d	DLQ (180+)	12	\$2,272,232	3.50%	4.23%
е	Bankruptcy	6	\$1,208,873	1.75%	2.25%
f	Foreclosure	12	\$2,310,089	3.50%	4.30%
g	Total Active Portfolio	343	\$53,708,969	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	189	\$7,653,473	90.87%	90.58%
b	DLQ (30-59)	7	\$338,005	3.37%	4.00%
с	DLQ (60-179)	8	\$246,810	3.85%	2.92%
d	DLQ (180+)	-	-	-	-
е	Bankruptcy	3	\$161,310	1.44%	1.91%
f	Foreclosure	1	\$49,775	0.48%	0.59%
g	Total Active Portfolio	208	\$8,449,374	100.00%	100.00%

# NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

Beinquency is based on Mis (methodology).
Any differences in adding are due to rounding.

# HSBC Consumer Relief - First Quarter 2016 - South Carolina

#### STATE: SOUTH CAROLINA

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	uarter 2016	_				
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	3	\$58,145	\$19,382	\$14,649	\$7,360	\$120	12.18%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - South Carolina

## STATE: SOUTH CAROLINA

Tem	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	3,429	\$267,502,158	90.38%	89.06%
b	DLQ (30-59)	132	\$10,828,298	3.48%	3.60%
с	DLQ (60-179)	93	\$7,237,625	2.45%	2.41%
d	DLQ (180+)	34	\$2,771,181	0.90%	0.92%
е	Bankruptcy	52	\$4,919,749	1.37%	1.64%
f	Foreclosure	54	\$7,119,500	1.42%	2.37%
g	Total Active Portfolio	3,794	\$300,378,511	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	837	\$20,969,899	89.14%	88.93%
b	DLQ (30-59)	36	\$917,393	3.83%	3.89%
с	DLQ (60-179)	34	\$890,851	3.62%	3.78%
d	DLQ (180+)	5	\$151,420	0.53%	0.64%
е	Bankruptcy	26	\$610,881	2.77%	2.59%
f	Foreclosure	1	\$38,836	0.11%	0.16%
g	Total Active Portfolio	939	\$23,579,278	100.00%	100.00%

# NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio. 2. Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - South Dakota

#### STATE: SOUTH DAKOTA

Ten	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	iarter 2016	_				
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	=	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	=	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

# NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
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- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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# HSBC Servicing Performance - First Quarter 2016 - South Dakota

### STATE: SOUTH DAKOTA

Tem	plate 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	246	\$19,782,517	94.62%	94.28%
b	DLQ (30-59)	4	\$399,919	1.54%	1.91%
с	DLQ (60-179)	5	\$470,753	1.92%	2.24%
d	DLQ (180+)	3	\$114,073	1.15%	0.54%
е	Bankruptcy	1	\$144,175	0.38%	0.69%
f	Foreclosure	1	\$70,940	0.38%	0.34%
g	Total Active Portfolio	260	\$20,982,377	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	87	\$1,924,113	91.58%	89.01%
b	DLQ (30-59)	1	\$22,481	1.05%	1.04%
с	DLQ (60-179)	3	\$82,480	3.16%	3.82%
d	DLQ (180+)	-	-	-	-
е	Bankruptcy	4	\$132,536	4.21%	6.13%
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	95	\$2,161,609	100.00%	100.00%

# NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio. 2. Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Tennessee

STATE: TENNESSEE

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	Jarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	8	\$223,970	\$27,996	\$23,627	\$14,171	\$328	37.12%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	1	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	2	\$24,347	\$12,173	\$12,173	\$7,468	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

# NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Line item 4c) Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Tennessee

### STATE: TENNESSEE

Temp	Template 1: Servicing Performance - First Quarter 2016										
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB						
а	Current (0-29)	4,616	\$382,985,714	89.49%	89.92%						
b	DLQ (30-59)	136	\$11,935,044	2.64%	2.80%						
с	DLQ (60-179)	124	\$9,634,345	2.40%	2.26%						
d	DLQ (180+)	37	\$3,496,296	0.72%	0.82%						
е	Bankruptcy	223	\$16,188,203	4.32%	3.80%						
f	Foreclosure	22	\$1,672,016	0.43%	0.39%						
g	Total Active Portfolio	5,158	\$425,911,617	100.00%	100.00%						
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB						
а	Current (0-29)	1,126	\$23,540,368	87.42%	87.26%						
b	DLQ (30-59)	25	\$609,818	1.94%	2.26%						
с	DLQ (60-179)	37	\$716,882	2.87%	2.66%						
d	DLQ (180+)	10	\$202,246	0.78%	0.75%						
е	Bankruptcy	90	\$1,906,905	6.99%	7.07%						
f	Foreclosure	-	-	-	-						
g	Total Active Portfolio	1,288	\$26,976,220	100.00%	100.00%						

# NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

Deiniquency is based on MBA methodology.
Any differences in adding are due to rounding.

# HSBC Consumer Relief - First Quarter 2016 - Texas

STATE: TEXAS

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	uarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-		-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

# NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
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# HSBC Servicing Performance - First Quarter 2016 - Texas

STATE: TEXAS

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	10,579	\$557,658,217	90.21%	90.54%
b	DLQ (30-59)	383	\$20,032,859	3.27%	3.25%
с	DLQ (60-179)	286	\$12,868,916	2.44%	2.09%
d	DLQ (180+)	148	\$5,847,571	1.26%	0.95%
е	Bankruptcy	209	\$11,676,033	1.78%	1.90%
f	Foreclosure	122	\$7,839,702	1.04%	1.27%
g	Total Active Portfolio	11,727	\$615,923,297	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	2,619	\$52,014,246	90.44%	89.64%
b	DLQ (30-59)	86	\$1,756,346	2.97%	3.03%
с	DLQ (60-179)	80	\$1,665,378	2.76%	2.87%
d	DLQ (180+)	6	\$236,804	0.21%	0.41%
е	Bankruptcy	103	\$2,237,149	3.56%	3.86%
f	Foreclosure	2	\$116,214	0.07%	0.20%
g	Total Active Portfolio	2,896	\$58,026,138	100.00%	100.00%

# NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

Beinquency is based on Mis (methodology).
Any differences in adding are due to rounding.

# HSBC Consumer Relief - First Quarter 2016 - Utah

STATE: UTAH

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	uarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

# NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
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- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
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# HSBC Servicing Performance - First Quarter 2016 - Utah

STATE: UTAH

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	578	\$73,164,349	90.45%	90.28%
b	DLQ (30-59)	18	\$2,408,080	2.82%	2.97%
с	DLQ (60-179)	17	\$1,997,355	2.66%	2.46%
d	DLQ (180+)	5	\$391,676	0.78%	0.48%
е	Bankruptcy	19	\$2,760,195	2.97%	3.41%
f	Foreclosure	2	\$320,193	0.31%	0.40%
g	Total Active Portfolio	639	\$81,041,848	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	403	\$13,710,600	86.67%	81.52%
b	DLQ (30-59)	15	\$592,923	3.23%	3.53%
с	DLQ (60-179)	21	\$1,260,775	4.52%	7.50%
d	DLQ (180+)	3	\$135,852	0.65%	0.81%
е	Bankruptcy	23	\$1,118,236	4.95%	6.65%
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	465	\$16,818,386	100.00%	100.00%

# NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio. 2. Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Vermont

STATE: VERMONT

Ter	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	Jarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

# NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
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# HSBC Servicing Performance - First Quarter 2016 - Vermont

### STATE: VERMONT

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	159	\$16,049,339	83.25%	81.35%
b	DLQ (30-59)	5	\$753,714	2.62%	3.82%
с	DLQ (60-179)	5	\$400,185	2.62%	2.03%
d	DLQ (180+)	6	\$548,890	3.14%	2.78%
е	Bankruptcy	6	\$778,032	3.14%	3.94%
f	Foreclosure	10	\$1,198,574	5.24%	6.08%
g	Total Active Portfolio	191	\$19,728,734	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	57	\$1,556,257	98.28%	98.24%
b	DLQ (30-59)	-	-	-	-
с	DLQ (60-179)	1	\$27,831	1.72%	1.76%
d	DLQ (180+)	-	-	-	-
е	Bankruptcy	-	-	-	-
f	Foreclosure	-	-	-	-
g	Total Active Portfolio	58	\$1,584,088	100.00%	100.00%

# NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

2. Delinquency is based on MBA methodology.3. Any differences in adding are due to rounding.

# HSBC Consumer Relief - First Quarter 2016 - Virginia

STATE: VIRGINIA

	nplate 2(a): Program and Customer Relief Perform	mance - First Qu	Jarter 2016					
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	18	\$429,987	\$23,888	\$21,860	\$17,307	\$247	22.85%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	5	\$283,543	\$56,709	\$55,104	\$7,665	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	3	\$151,376	\$50,459	\$63,699	\$27,794	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-						

# NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Line item 4c) Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Virginia

STATE: VIRGINIA

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	6,502	\$800,736,373	89.89%	89.66%
b	DLQ (30-59)	238	\$28,777,256	3.29%	3.22%
с	DLQ (60-179)	159	\$20,006,504	2.20%	2.24%
d	DLQ (180+)	75	\$10,935,830	1.04%	1.22%
е	Bankruptcy	220	\$26,776,704	3.04%	3.00%
f	Foreclosure	39	\$5,812,256	0.54%	0.65%
g	Total Active Portfolio	7,233	\$893,044,924	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,684	\$68,949,734	87.62%	86.96%
b	DLQ (30-59)	71	\$3,183,600	3.69%	4.02%
с	DLQ (60-179)	61	\$2,304,022	3.17%	2.91%
d	DLQ (180+)	11	\$625,874	0.57%	0.79%
e	Bankruptcy	90	\$3,797,566	4.68%	4.79%
f	Foreclosure	5	\$427,941	0.26%	0.54%
g	Total Active Portfolio	1,922	\$79,288,737	100.00%	100.00%

# NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Washington

#### STATE: WASHINGTON

Ten	pplate 2(a): Program and Customer Relief Perform	mance - First Qu	iarter 2016	_				
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	=	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	1	\$4,038	\$4,038	\$4,038	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	1	\$21,932	\$21,932	\$21,932	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
Е	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Washington

### STATE: WASHINGTON

Temp	late 1: Servicing Performance - First Quart	er 2016			
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	2,564	\$328,737,575	90.00%	89.74%
b	DLQ (30-59)	53	\$6,966,813	1.86%	1.90%
с	DLQ (60-179)	57	\$6,397,656	2.00%	1.75%
d	DLQ (180+)	39	\$5,414,317	1.37%	1.48%
е	Bankruptcy	62	\$8,712,842	2.18%	2.38%
f	Foreclosure	74	\$10,108,236	2.60%	2.76%
g	Total Active Portfolio	2,849	\$366,337,439	100.00%	100.00%
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB
а	Current (0-29)	1,390	\$56,344,254	90.20%	89.19%
b	DLQ (30-59)	43	\$1,502,430	2.79%	2.38%
с	DLQ (60-179)	34	\$1,566,824	2.21%	2.48%
d	DLQ (180+)	10	\$538,952	0.65%	0.85%
е	Bankruptcy	58	\$2,770,280	3.76%	4.39%
f	Foreclosure	6	\$449,703	0.39%	0.71%
g	Total Active Portfolio	1,541	\$63,172,442	100.00%	100.00%

# NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - West Virginia

#### STATE: WEST VIRGINIA

Ter	nplate 2(a): Program and Customer Relief Performance - First Quarter 2016							
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	2	\$22,688	\$11,344	\$11,344	\$3,731	\$367	42.72%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	=	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness⁵	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	=	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

# NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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# HSBC Servicing Performance - First Quarter 2016 - West Virginia

## STATE: WEST VIRGINIA

Temp	Template 1: Servicing Performance - First Quarter 2016									
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB					
а	Current (0-29)	1,338	\$86,693,972	89.02%	88.11%					
b	DLQ (30-59)	64	\$4,619,427	4.26%	4.69%					
с	DLQ (60-179)	42	\$2,610,783	2.79%	2.65%					
d	DLQ (180+)	23	\$1,609,809	1.53%	1.64%					
е	Bankruptcy	23	\$1,820,202	1.53%	1.85%					
f	Foreclosure	13	\$1,041,961	0.86%	1.06%					
g	Total Active Portfolio	1,503	\$98,396,154	100.00%	100.00%					
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB					
а	Current (0-29)	172	\$4,553,760	91.01%	89.62%					
b	DLQ (30-59)	4	\$173,331	2.12%	3.41%					
с	DLQ (60-179)	3	\$62,993	1.59%	1.24%					
d	DLQ (180+)	3	\$63,005	1.59%	1.24%					
е	Bankruptcy	7	\$228,180	3.70%	4.49%					
f	Foreclosure	-	-	-	-					
g	Total Active Portfolio	189	\$5,081,269	100.00%	100.00%					

# NOTES:

1. Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.

2. Delinquency is based on MBA methodology.

3. Template 1a and 1b line items a-f are mutually exclusive (e.g. all loans in bankruptcy are included in Bankruptcy, line e, regardless of delinquency status. "Bankruptcy" refers to borrowers in pending bankruptcy cases).

# HSBC Consumer Relief - First Quarter 2016 - Wisconsin

#### STATE: WISCONSIN

Ter	nplate 2(a): Program and Customer Relief Performance - First Quarter 2016							
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	2	\$35,100	\$17,550	\$17,550	\$1,000	\$143	16.02%
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	1	\$104,469	\$104,469	\$104,469	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	2	\$25,039	\$12,519	\$12,519	\$12,249	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
D	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

## NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
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# HSBC Servicing Performance - First Quarter 2016 - Wisconsin

### STATE: WISCONSIN

Tem	Template 1: Servicing Performance - First Quarter 2016									
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB					
а	Current (0-29)	1,824	\$190,869,696	90.57%	90.61%					
b	DLQ (30-59)	56	\$5,657,740	2.78%	2.69%					
с	DLQ (60-179)	42	\$4,238,099	2.09%	2.01%					
d	DLQ (180+)	20	\$1,687,676	0.99%	0.80%					
е	Bankruptcy	46	\$5,170,025	2.28%	2.45%					
f	Foreclosure	26	\$3,017,072	1.29%	1.43%					
g	Total Active Portfolio	2,014	\$210,640,309	100.00%	100.00%					
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB					
а	Current (0-29)	1,025	\$32,330,463	89.68%	88.78%					
b	DLQ (30-59)	21	\$781,918	1.84%	2.15%					
с	DLQ (60-179)	34	\$1,224,476	2.97%	3.36%					
d	DLQ (180+)	4	\$113,613	0.35%	0.31%					
е	Bankruptcy	57	\$1,871,329	4.99%	5.14%					
f	Foreclosure	2	\$93,075	0.17%	0.26%					
g	Total Active Portfolio	1,143	\$36,414,874	100.00%	100.00%					

# NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.

# HSBC Consumer Relief - First Quarter 2016 - Wyoming

STATE: WYOMING

Ter	nplate 2(a): Program and Customer Relief Performance - First Quarter 2016							
1	1st Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Trials Offered/Approved <sup>1</sup>	-	-	-	-	-	-	-
В	Trials Started <sup>2</sup>	-	-	-	-	-	-	-
С	Completed 1st Lien Modification Forgiveness <sup>3</sup>	-	-	-	-	-	-	-
D	Completed Forgiveness of pre 7/1/2013 Forbearance <sup>4</sup>	-	-	-	-	-	-	-
2	2nd Lien Modifications	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Completed 2nd Lien Modification Forgiveness <sup>5</sup>	-	-	-	-	-	-	-
В	Completed 2nd Lien Extinguishments <sup>6</sup>	-	-	-	-	-	-	-
3	Short Sales/Deeds in Lieu	# of Borrowers	Aggregate Amount of Relief	Avg Amount of Relief	Median Amount of Relief	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
А	Short Sales Completed/Deficiency Forgiven <sup>7</sup>	-	-	-	-	-	-	-
В	Deeds in Lieu Completed/Deficiency Forgiven <sup>8</sup>	-	-	-	-	-	-	-
4	Other Programs	# of Borrowers	Aggregate Amount of Relief/Benefit	Avg Amount of Relief/Benefit	Median Amount of Relief/Benefit	Standard Deviation	Avg Mo Pmt Change Excl Escrow (\$)	Avg Mo Pmt Change Excl Escrow (%)
A	Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) <sup>9</sup>	-	-	-	-	-	-	-
В	Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien <sup>10</sup>	-	-	-	-	-	-	-
С	Forbearance for Unemployed Borrowers <sup>11</sup>	-	-	-	-	-	-	-
	Deficiency Waivers <sup>12</sup>	-	-	-	-	-	-	-
E	Forgiveness of Principal Associated with a Property When No Foreclosure <sup>13</sup>	-	-	-	-	-	-	-
F	Cash Costs Paid by Servicer for Demolition of Property <sup>14</sup>	-	-	-	-	-	-	-
G	REO Properties Donated <sup>15</sup>	-	-	-	-	-	-	-

# NOTES:

1) All line items in Template 2a represent cumulative Consumer Relief creditable activity reported for the current quarter.

2) Any differences in adding are due to rounding.

3) See attached definitions for a description of each line item.

- Line item 1a) Trials Offered/Approved represents all first lien mortgages where firm modifications offers were made to the borrowers.
- Line item 1b) Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.
- Line item 1c) Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Line item 1d) Completed Forgiveness of pre 7/1/2013 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Line item 2a) Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Line item 2b) Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Line item 3a) Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions.
- Line item 3b) Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure.

- Line item 4a) Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Line item 4b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Line item 4c) Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Line item 4d) Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages.
- Line item 4e) Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Line item 4f) Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- Line item 4g) REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

# HSBC Servicing Performance - First Quarter 2016 - Wyoming

STATE: WYOMING

Temp	Template 1: Servicing Performance - First Quarter 2016									
1a	1st Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB					
а	Current (0-29)	210	\$21,169,999	92.51%	90.01%					
b	DLQ (30-59)	4	\$552,532	1.76%	2.35%					
с	DLQ (60-179)	7	\$981,215	3.08%	4.17%					
d	DLQ (180+)	3	\$376,273	1.32%	1.60%					
е	Bankruptcy	1	\$77,997	0.44%	0.33%					
f	Foreclosure	2	\$360,982	0.88%	1.53%					
g	Total Active Portfolio	227	\$23,518,998	100.00%	100.00%					
1b	2nd Lien Portfolio	Number of Loans	Aggregate UPB	% by Number of Loans	% by UPB					
а	Current (0-29)	84	\$2,750,414	87.50%	85.04%					
b	DLQ (30-59)	4	\$68,637	4.17%	2.12%					
с	DLQ (60-179)	5	\$229,025	5.21%	7.08%					
d	DLQ (180+)	-	-	-	-					
e	Bankruptcy	3	\$186,236	3.13%	5.76%					
f	Foreclosure	-	-	-	-					
g	Total Active Portfolio	96	\$3,234,312	100.00%	100.00%					

# NOTES:

Template 1a and 1b includes Servicing Performance for the Total Servicer Portfolio.
Delinquency is based on MBA methodology.