

State Consumer Relief Information West Virginia, Program to Date

	RESCAP PARTIES			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVICERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$300,200	5	\$60,040	\$1,894,549	16	\$118,409	\$604,201	14	\$43,157	\$640,069	20	\$32,003	\$216,830	7	\$30,976	\$3,655,848	62	\$58,965
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$224,363	3	\$74,788	\$27,312	5	\$5,462	\$66,412	2	\$33,206	\$75,667	2	\$37,833	\$393,753	12	\$32,813
Completed 2nd Lien Modification Forgiveness ³				\$51,482	1	\$51,482	\$173,212	9	\$19,246	\$27,943	1	\$27,943	\$10,265	1	\$10,265	\$262,901	12	\$21,908
Completed 2nd Lien Extinguishments ⁴	\$360,894	8	\$45,112	\$2,794,444	73	\$38,280	\$664,876	9	\$73,875	\$770,074	27	\$28,521	\$741,137	2	\$37,069	\$4,664,426	119	\$39,197
Short Sales Completed/ Deficiency Forgiveness ⁵	\$204,373	2	\$102,187	\$3,390,113	46	\$73,698	\$173,517	5	\$34,703	\$1,487,633	25	\$59,505	\$1176,536	22	\$53,479	\$6,432,173	100	\$64,322
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$56,610	10	\$5,661				\$79,500	7	\$11,357				\$136,110	17	\$8,006
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																		
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$13,469,321	21	\$64,253															
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹							\$44,840	2	\$22,420							\$44,840	2	\$22,420
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$115,000	3	\$38,333	\$555,692	19	\$29,257	\$948,459	40	\$23,711	\$214,181	4	\$53,545	\$4,232,277	109	\$39,663	\$6,156,610	175	\$35,162
Total Consumer Relief	\$2,329,789	39	\$59,738	\$8,967,453	168	\$53,378	\$2,636,416	84	\$31,386	\$3,285,813	86	\$38,207	\$7,011,728	163	\$43,017	\$24,231,198	540	\$44,873
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵							\$584,778	10	\$58,478	\$1,350,837	33	\$40,934	\$605,293	19	\$31,858	\$5,510,222	88	\$62,616
1st Lien Modification Trials Started/In Process ¹⁶				\$2,580,691	23	\$112,204	\$586,024	10	\$58,602	\$1,285,437	31	\$41,466	\$106,066	5	\$21,213	\$4,558,218	69	\$66,061
TOTAL CONSUMER RELIEF - ALL SERVICERS \$24,231,198																		

NOTES:
 • Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of Payment Arrears on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrears on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charitable organizations, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated annual benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	RESCAP PARTIES			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVICERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$113,369	5		\$223,706	29		\$103,074	66		\$191,334	4		\$118,058	256		\$124,571	360	
Refinances Completed	\$133,182	3	3.67%	\$207,868	19	1.79%	\$103,597	40	2.92%	\$191,334	4	3.57%	\$139,591	109	3.62%	\$139,849	175	3.20%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.