

Appendix III: State Consumer Relief Information Virginia, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$5,442,700	45	\$120,949	\$9,801,343	100	\$98,013	\$2,285,657	35	\$65,304	\$9,061,480	110	\$82,377	\$5,024,058	74	\$67,893	\$31,615,238	364	\$86,855
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$70,49,697	110	\$64,088	\$4,006,195	88	\$45,525	\$4,212,354	68	\$61,946	\$195,597	6	\$32,600	\$15,463,843	272	\$56,852
Completed 2nd Lien Modification Forgiveness ³	\$138,300	6	\$23,050	\$2,656,277	29	\$91,596	\$1,333,992	52	\$25,654	\$4,206	2	\$21,03	\$133,077	8	\$16,635	\$4,265,852	97	\$43,978
Completed 2nd Lien Extinguishments ⁴	\$1,501,180	29	\$52,075	\$41,941,125	719	\$58,333	\$2,543,570	34	\$74,811							\$45,994,875	782	\$58,817
Short Sales Completed/ Deficiency Forgiveness ⁵	\$9,532,875	106	\$89,933	\$104,797,35	1065	\$98,401	\$8,678,328	111	\$78,183	\$59,413,529	555	\$107,051	\$17,884,518	232	\$77,088	\$200,306,385	2,069	\$96,813
Deeds in Lien Completed/ Deficiency Forgiveness ⁶													\$31,536	1	\$31,536	\$31,536	1	\$31,536
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$112,758	202	\$5,580				\$1,707,928	97	\$17,608	\$77,220	26	\$2,970	\$2,912,306	325	\$8,961
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$69,960	13	\$5,382	\$310,288	23	\$13,491	\$23,317	4	\$5,829	\$403,565	40	\$10,089
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$12,709,592	167	\$76,105	\$47,621,215	746	\$63,835										\$60,330,807	913	\$66,080
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$2,261,192	31	\$72,942	\$3,287,990	54	\$60,889	\$6,409,600	160	\$40,060	\$5,513,366	99	\$55,691	\$22,911,005	512	\$44,748	\$40,383,153	856	\$47,717
Total Consumer Relief	\$31,594,839	384	\$82,278	\$218,281,940	3,025	\$72,159	\$25,327,302	493	\$51,374	\$80,223,151	954	\$84,091	\$46,427,470	865	\$53,673	\$401,854,703	5,721	\$70,242
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$999,960	7	\$142,851	\$54,708,854	473	\$115,664	\$4,940,867	85	\$58,128	\$22,108,047	292	\$75,712	\$9,525,713	142	\$67,082	\$92,283,441	999	\$92,376
1st Lien Modification Trials Started ¹⁶	\$999,960	7	\$142,851	\$41,088,398	362	\$113,504	\$5,018,893	86	\$58,359	\$17,981,920	244	\$73,696	\$6,760,679	102	\$66,281	\$71,849,850	801	\$89,700
TOTAL CONSUMER RELIEF - ALL SERVERS \$401,854,703																		

Notes:
 • Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents payment in amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payment to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties in lieu of short sale.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D. 9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals* Refinances Completed	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
	\$364,848	64	2.65%	\$291,692	483	2.65%	\$183,291	329	2.65%	\$196,255	118	2.25%	\$233,167	1,545	2.47%	\$239,441	2,539	2.49%
	\$350,639	31	2.65%	\$292,699	54	2.65%	\$192,573	160	2.65%	\$315,304	99	2.25%	\$230,785	512	2.47%	\$241,664	856	2.49%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ All first lien mortgages for which any payment had been made in a trial modification after March 1, 2012.