

State Consumer Relief Information

Utah, Program to Date

CONSUMER RELIEF	RESCAP PARTIES			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$1,249,204	9	\$138,800	\$13,815,077	111	\$124,460	\$2,352,671	28	\$84,024	\$5,077,247	42	\$120,887	\$4,273,654	80	\$53,421	\$26,767,854	270	\$99,140
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$4,409	1	\$4,409	\$455,004	7	\$65,001	\$2,546,185	52	\$48,965	\$636,947	16	\$39,809	\$1,565,116	35	\$44,718	\$5,207,661	111	\$46,916
Completed 2nd Lien Modification Forgiveness ³	\$9,400	1	\$9,400	\$240,637	5	\$48,127	\$993,201	38	\$26,137	\$844,024	23	\$36,697	\$264,981	12	\$22,082	\$2,352,243	79	\$29,775
Completed 2nd Lien Extinguishments ⁴	\$967,367	14	\$69,098	\$36,815,738	634	\$58,069	\$8,749,734	137	\$63,867	\$5,793,733	67	\$86,474	\$19,681,124	32	\$61,504	\$54,294,696	884	\$61,419
Short Sales Completed/ Deficiency Forgiveness ⁵	\$1,500,832	23	\$65,254	\$98,914,861	1,279	\$77,338	\$4,758,401	68	\$69,976	\$26,387,320	338	\$78,069	\$16,230,629	218	\$74,452	\$147,792,043	1,926	\$76,735
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$29,728	1	\$29,728							\$29,728	1	\$29,728
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,329,582	212	\$6,272	\$10,000	3	\$3,333	\$614,000	46	\$13,348	\$119,500	36	\$3,319	\$2,073,082	297	\$6,980
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$3,500	1	\$3,500	\$78,957	9	\$8,773	\$33,052	8	\$4,132	\$115,509	18	\$6,417
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$4,807,056	67	\$71,747															
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹													\$14,501,158	182	\$79,677	\$19,308,213	249	\$77,543
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$745,664	7	\$106,523	\$2114,697	49	\$43,161	\$8,217,549	258	\$31,851	\$2,115,646	36	\$58,768	\$16,266,236	296	\$54,954	\$29,459,992	646	\$45,604
Total Consumer Relief	\$9,283,932	122	\$76,098	\$153,685,796	2,297	\$66,907	\$27,660,971	586	\$47,203	\$41,747,874	578	\$72,228	\$55,222,450	899	\$61,427	\$287,601,022	4,482	\$64,168
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$429,376	1	\$429,376	\$26,436,752	205	\$128,960	\$2,694,001	31	\$86,903	\$9,046,822	90	\$100,520	\$8,273,949	157	\$54,611	\$47,180,900	484	\$97,481
1st Lien Modification Trials Started/In Process ¹⁶	\$429,376	1	\$429,376	\$22,490,961	174	\$129,258	\$2,926,800	38	\$77,021	\$6,701,945	68	\$98,558	\$5,558,589	99	\$56,147	\$38,107,671	380	\$100,283
TOTAL CONSUMER RELIEF - ALL SERVERS \$287,601,022																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents principal funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

REFINANCE SOLICITATIONS/OFFERS/ APPROVALS*	RESCAP PARTIES			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/ Approvals*	\$460,783	16	2.07%	\$341,153	96	1.72%	\$173,756	465	2.28%	\$311,685	43	2.44%	\$202,995	673	3.38%	\$209,542	1,293	2.71%
Refinances Completed	\$556,246	7	2.07%	\$319,461	49	1.72%	\$177,865	258	2.28%	\$306,266	36	2.44%	\$206,955	296	3.38%	\$214,273	646	2.71%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.