

State Consumer Relief Information

Tennessee, Program to Date

CONSUMER RELIEF	RESCAP PARTIES			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$718,042	14	\$51,289	\$15,315,997	224	\$68,375	\$3,127,429	82	\$38,139	\$8,347,684	195	\$42,809	\$3,296,187	71	\$46,425	\$30,805,339	586	\$52,569
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$10,183	2	\$5,091	\$679,444	23	\$29,541	\$1,070,247	60	\$17,837	\$437,068	15	\$29,138	\$230,549	13	\$17,735	\$2,427,491	113	\$21,482
Completed 2nd Lien Modification Forgiveness ³	\$8,200	1	\$8,200	\$515,171	11	\$46,834	\$577,385	40	\$14,435	\$163,412	4	\$40,853	\$40,000	1	\$40,000	\$1,304,168	57	\$22,880
Completed 2nd Lien Extinguishments ⁴	\$610,432	16	\$38,152	\$35,950,106	974	\$36,910	\$2,838,438	78	\$36,390	\$857,204	33	\$25,976	\$854,529	14	\$61,038	\$41,110,709	1,115	\$36,871
Short Sales Completed/ Deficiency Forgiveness ⁵	\$1,689,148	38	\$44,451	\$33,742,638	619	\$54,512	\$1,320,038	27	\$48,890	\$14,620,658	276	\$52,973	\$2,203,579	38	\$57,989	\$53,576,061	998	\$53,683
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$94,922	2	\$47,461				\$140,042	1	\$140,042	\$234,964	3	\$78,321
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$984,720	173	\$5,692		1	\$9,529	\$683,905	67	\$10,208	\$3,000	1	\$3,000	\$1,681,153	242	\$6,947
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$4,378	2	\$2,189	\$49,877	6	\$8,313				\$54,255	8	\$6,782
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹							\$4,971,596	96	\$51,787							\$4,971,596	96	\$51,787
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$446,895	5	\$89,367	\$5,269,602	174	\$30,285	\$9,049,525	337	\$26,853	\$1,620,798	65	\$24,935	\$16,357,394	368	\$44,449	\$32,744,154	949	\$34,504
Total Consumer Relief	\$3,482,840	76	\$45,827	\$92,457,678	2,198	\$42,064	\$23,063,487	725	\$31,812	\$27,534,255	670	\$41,096	\$26,660,056	613	\$43,491	\$173,198,316	4,282	\$40,448
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$204,423	4	\$51,106	\$24,829,297	361	\$68,779	\$3,522,737	96	\$36,695	\$13,222,251	322	\$41,063	\$8,214,668	179	\$45,892	\$49,993,376	962	\$51,968
1st Lien Modification Trials Started/In Process ¹⁶	\$204,423	4	\$51,106	\$21,111,462	304	\$69,446	\$3,957,799	107	\$36,989	\$12,880,320	318	\$40,504	\$3,382,751	74	\$45,713	\$41,536,755	807	\$51,471
TOTAL CONSUMER RELIEF - ALL SERVERS \$173,198,316																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties, primarily big box stores, strip malls, and other commercial properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

REFINANCE SOLICITATIONS/OFFERS/ APPROVALS*	RESCAP PARTIES			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$261,191	10	3.90%	\$162,721	499	2.08%	\$114,699	578	2.94%	\$98,166	69	3.21%	\$143,087	778	3.85%	\$138,677	1,934	3.12%
Refinances Completed	\$291,906	5	3.90%	\$185,765	174	2.08%	\$116,504	337	2.94%	\$99,064	65	3.21%	\$147,047	368	3.85%	\$140,777	949	3.12%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.