Appendix III: State Consumer Relief Information
North Carolina, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVICERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness [1]	$834,338	16	$52,146	$5,022,785	71	$70,743	$2,756,213	61	$45,184	$3,520,916	78	$45,140	$912,793	20	$45,640	$13,047,045	246	$53,037
Completed Forgiveness of pre 3/1/2012 Forbearance [2]				$1,458,407	53	$27,517	$2,127,912	81	$26,271	$186,333	9	$20,704				$3,772,652	143	$26,382
Completed 2nd Lien Modification Forgiveness [3]	$150,600	7	$21,514	$855,081	14	$61,077	$184,892	15	$12,326				$22,724	7	$3,246	$1,213,297	43	$28,216
Completed 2nd Lien Extinguishments [4]	$898,232	23	$39,054	$30,799,946	863	$35,689	$715,389	17	$42,082							$32,413,567	903	$35,895
Short Sales Completed/ Deficiency Forgiven [5]	$1,928,611	27	$71,430	$50,068,548	697	$71,834	$2,127,328	24	$88,639	$23,416,682	315	$74,339	$10,296,279	140	$73,545	$87,837,448	1,203	$73,015
Deeds in Lieu Completed/ Deficiency Forgiven [6]													$115,165	1	$115,165	$115,165	1	$115,165
Enhanced Borrower Transitional Funds Paid by Servicer (excess of $1,500) [7]				$876,122	162	$5,408				$954,227	69	$13,829	$29,360	10	$2,936	$1,859,709	241	$7,717
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien [8]							$111,200	2	$55,600	$149,168	15	$9,945	$14,813	3	$4,938	$275,181	20	$13,759
Forbearance for Unemployed Borrowers [9]																		
Deficiency Waivers [10]	$9,657,118	224	$43,112	$17,319,395	409	$42,346										$26,976,513	633	$42,617
Forgiveness of Principal Associated with a Property When No Foreclosure [11]																		
Cash Costs Paid by Servicer for Demolition of Property [12]																		
REO Properties Donated [13]										$69,900	1	$69,900	$780,207	15	$52,014	$850,107	16	$53,132
Refinances Completed - Estimated Consumer Relief [14]	$792,955	12	$66,080	$2,457,793	59	$41,658	$4,661,263	134	$34,786	$1,182,739	27	$43,805	$18,382,823	684	$26,875	$27,477,572	916	$29,997
Total Consumer Relief	**$14,261,854**	**309**	**$46,155**	**$108,858,077**	**2,328**	**$46,760**	**$12,684,197**	**334**	**$37,977**	**$29,479,965**	**514**	**$57,354**	**$30,554,164**	**880**	**$34,721**	**$195,838,256**	**4,365**	**$44,866**
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved [15]	$308,293	6	$51,382	$26,458,864	408	$64,850	$3,819,652	102	$37,448	$9,404,331	220	$42,747	$3,793,445	73	$51,965	$43,784,585	809	$54,122
1st Lien Modification Trials Started [16]	$202,715	4	$50,679	$19,896,741	299	$66,544	$4,170,901	112	$37,240	$6,997,733	189	$37,025	$1,454,524	30	$48,484	$32,722,614	634	$51,613
TOTAL CONSUMER RELIEF - ALL SERVICERS $195,838,256																		

Notes:
• Any differences in adding are due to rounding.

DEFINITIONS:
[1] Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
[2] Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
[3] Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
[4] Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
[5] Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
[6] Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
[7] Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than $1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
[8] Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
[9] Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
[10] Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.
[11] Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
[12] Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
[13] REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
[14] Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D ¶ 9.e.ii.1. and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offers/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVICERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offers/ Approvals*	$243,748	35		$162,055	484		$128,922	225		$169,171	28		$165,658	1,491		$162,486	2,263	
Refinances Completed	$263,880	12	3.19%	$184,260	59	2.88%	$132,277	134	3.35%	$190,453	27	2.93%	$156,330	684	2.19%	$157,025	916	2.43%

* Refinance Solicitations/Offers/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

[15] 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.
[16] All first lien mortgages for which any payment had been made in a trial modification after March 1, 2012.