

State Consumer Relief Information Massachusetts, Program to Date

CONSUMER RELIEF	RESCAP PARTIES			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVICERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$3,412,147	35	\$97,490	\$79,778,133	660	\$120,876	\$5,275,498	61	\$86,484	\$38,763,561	386	\$100,424	\$11,026,127	151	\$73,021	\$38,255,467	1,293	\$106,926
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$721,000	2	\$36,050	\$9,705,190	162	\$59,909	\$3,976,509	74	\$53,737	\$6,259,974	107	\$58,504	\$3,041,289	87	\$34,957	\$23,055,062	432	\$53,368
Completed 2nd Lien Modification Forgiveness ³	\$58,400	4	\$14,600	\$3,045,551	51	\$59,717	\$4,362,396	180	\$24,236	\$973,992	38	\$25,631	\$64,246	8	\$8,031	\$8,504,585	281	\$30,265
Completed 2nd Lien Extinguishments ⁴	\$3,380,705	47	\$71,930	\$135,231,916	2,188	\$61,806	\$20,776,958	482	\$63,853	\$22,643,256	312	\$72,575	\$3,619,987	43	\$84,186	\$195,652,821	3,072	\$63,689
Short Sales Completed/ Deficiency Forgiveness ⁵	\$2,952,787	28	\$105,457	\$91,951,825	980	\$93,828	\$6,638,620	106	\$62,628	\$44,989,361	418	\$107,630	\$12,052,066	158	\$76,279	\$158,584,659	1,690	\$93,837
Deeds in Lien Completed/ Deficiency Forgiveness ⁶													\$88,497	4	\$22,124	\$88,497	4	\$22,124
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,717,400	200	\$8,587				\$2,574,929	109	\$23,623	\$183,938	62	\$2,967	\$4,476,267	371	\$12,065
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$16,597	5	\$3,319	\$99,892	17	\$5,876	\$39,185	7	\$5,598	\$155,674	29	\$5,368
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$752,526,621	77	\$977,35	\$28,509,398	521	\$54,721							\$6,296,856	137	\$45,962	\$42,331,876	735	\$57,594
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹							\$402,322	4	\$100,580							\$402,322	4	\$100,580
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$899,440	16	\$56,152	\$25,841,852	651	\$39,696	\$4,290,322	95	\$45,161	\$23,000	1	\$23,000	\$246,572	1	\$246,572	\$269,572	2	\$134,786
Total Consumer Relief	\$18,300,199	209	\$87,561	\$375,781,266	5,413	\$69,422	\$55,739,221	1,007	\$55,352	\$117,656,545	1,421	\$82,798	\$42,898,509	773	\$55,496	\$610,375,740	8,823	\$69,180
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$438,428	3	\$146,143	\$106,595,200	888	\$120,040	\$4,855,991	65	\$74,708	\$54,779,207	547	\$100,145	\$17,253,101	203	\$84,991	\$183,921,927	1,706	\$107,809
1st Lien Modification Trials Started/In Process ¹⁶	\$438,428	3	\$146,143	\$97,893,161	813	\$120,410	\$5,186,030	68	\$76,265	\$49,739,821	506	\$98,300	\$11,973,901	164	\$73,012	\$165,231,341	1,554	\$106,326
TOTAL CONSUMER RELIEF - ALL SERVICERS \$610,375,740																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents principal funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties in lieu of short sale.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	RESCAP PARTIES			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVICERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$315,292	29		\$239,108	1,432		\$259,705	163		\$284,242	46		\$276,298	288		\$248,482	1,958	
Refinances Completed	\$283,474	16	2.52%	\$249,409	651	2.03%	\$256,751	95	2.24%	\$276,195	33	1.86%	\$261,390	115	2.64%	\$253,260	910	2.13%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.