

Appendix III: State Consumer Relief Information Louisiana, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$290,200	7	\$41,457	\$1,450,316	17	\$85,313	\$716,052	17	\$42,121	\$1,092,565	34	\$32,134	\$1,002,973	21	\$47,761	\$4,552,106	96	\$47,418
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$155,708	7	\$22,244	\$423,076	17	\$24,887	\$52,350	2	\$26,175				\$631,134	26	\$24,274
Completed 2nd Lien Modification Forgiveness ³				\$7,119	1	\$7,119	\$127,082	1	\$127,082							\$134,201	2	\$67,101
Completed 2nd Lien Extinguishments ⁴	\$172,892	4	\$43,223	\$4,527,194	127	\$35,647	\$43,366	1	\$43,366							\$4,743,452	132	\$35,935
Short Sales Completed/ Deficiency Forgiveness ⁵	\$396,365	10	\$39,637	\$4,439,491	79	\$56,196	\$239,975	5	\$47,995	\$4,297,348	85	\$50,557	\$501,979	8	\$62,747	\$9,875,168	187	\$52,808
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$124,817	19	\$6,569				\$341,257	29	\$11,767	\$3,000	1	\$3,000	\$469,074	49	\$9,573
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$10,950	2	\$5,475				\$10,950	2	\$5,475
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$5,429,950	145	\$37,448	\$1,351,971	44	\$30,727										\$6,781,921	189	\$35,883
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³										\$227,000	6	\$37,833				\$227,000	6	\$37,833
Refinances Completed - Estimated Consumer Relief ¹⁴	\$61,597	2	\$30,799	\$73,968	1	\$73,968	\$632,127	17	\$37,184	\$178,498	6	\$29,750	\$4,779,168	86	\$55,572	\$5,725,359	112	\$51,119
Total Consumer Relief	\$6,351,004	168	\$37,804	\$12,130,584	295	\$41,121	\$2,181,678	58	\$37,615	\$6,199,968	164	\$37,805	\$6,287,120	116	\$54,199	\$33,150,354	801	\$41,386
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$234,744	2	\$117,372	\$6,800,071	82	\$82,928	\$1,028,293	35	\$29,380	\$3,601,824	94	\$38,317	\$1,453,239	32	\$45,414		245	\$53,544
1st Lien Modification Trials Started ¹⁶	\$234,744	2	\$117,372	\$6,004,112	69	\$87,016	\$1,074,734	37	\$29,047	\$2,733,408	73	\$37,444	\$1,074,871	23	\$46,734		204	\$54,519
TOTAL CONSUMER RELIEF - ALL SERVERS \$33,150,354																		

Notes:

- Any differences in adding are due to rounding.
 - The sum of the individual state amounts do not agree to the national total amount due to the fact that some jurisdictions are not parties.
- DEFINITIONS:**
- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
 - Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
 - Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
 - Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
 - Short Sales Completed/ Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
 - Deeds in Lien Completed/ Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions in lieu of foreclosure.
 - Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
 - Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
 - Forbearance for Unemployed Borrowers represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
 - Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second mortgages, principal arrearages, penalties, late fees, and other charges.
 - Cash Costs Paid by Servicer for Demolition of Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
 - Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
 - REO Properties Donated represents properties that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
 - The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D 9.e.i.1, and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers.

TOTAL REFINANCES COMPLETED - ALL SERVERS	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL REFINANCES COMPLETED - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Others/ Approvals*	\$161,817	8		\$254,392	3		\$130,538	36		\$228,990	8		\$165,150	235		\$163,446	290	
Refinances Completed	\$143,713	2	2.73%	\$269,219	1	3.50%	\$125,979	17	3.76%	\$10,812	6	3.42%	\$169,765	86	4.17%	\$160,383	112	4.06%

* Refinance Solicitations/Others/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.