

Appendix III: State Consumer Relief Information
Florida, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$7,599,606	90	\$84,440	\$113,399,472	830	\$136,626	\$12,724,355	138	\$92,205	\$189,769,638	1,479	\$128,309	\$63,255,345	706	\$89,597	\$386,748,416	3,243	\$119,256
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$628,702	9	\$69,856	\$22,359,145	377	\$59,308	\$26,264,738	432	\$60,793	\$54,109,180	932	\$58,057	\$15,022,676	496	\$30,288	\$118,382,441	2,246	\$52,708
Completed 2nd Lien Modification Forgiveness ³	\$276,200	9	\$30,689	\$16,497,256	257	\$64,192	\$2,914,592	90	\$32,384	\$411,899	31	\$13,287	\$629,863	50	\$12,597	\$20,729,810	437	\$47,437
Completed 2nd Lien Extinguishments ⁴	\$11,557,507	207	\$55,833	\$337,812,748	6,854	\$49,287	\$13,237,395	191	\$69,306							\$362,607,650	7,252	\$50,001
Short Sales Completed/ Deficiency Forgiveness ⁵	\$56,401,049	438	\$128,770	\$1,224,649,912	11,170	\$109,637	\$39,236,836	373	\$105,193	\$712,193,368	5,859	\$121,555	\$167,997,555	1,833	\$91,652	\$2,200,478,720	19,673	\$111,853
Deeds in Lien Completed/ Deficiency Forgiveness ⁶																\$6,997,374	82	\$85,334
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷					2,552	\$7,655	\$48,770	7	\$6,967							\$55,539,141	519	\$10,850
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$88,464	21	\$4,213	\$3,258,301	298	\$10,934	\$560,380	94	\$5,962	\$3,907,145	413	\$9,460
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹					4,401	\$57,995										\$255,235,872	4,401	\$57,995
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$2,660,621	35	\$76,018	\$4,445,639	79	\$55,894	\$15,982,278	623	\$25,654	\$70,963,785	2130	\$33,316	\$96,378,832	3,112	\$30,970	\$190,401,566	5,979	\$31,845
Total Consumer Relief	\$79,123,685	768	\$100,411	\$1,993,906,554	26,520	\$75,185	\$110,495,428	1,875	\$58,931	\$1,071,520,386	12,798	\$83,726	\$354,305,396	7,017	\$50,492	\$3,609,351,449	48,998	\$73,663
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$4,431,308	33	\$134,282	\$779,288,789	5,051	\$154,284				\$409,634,421	3,295	\$124,320	\$114,425,879	1,233	\$92,803	\$1,334,632,751	9,903	\$134,771
1st Lien Modification Trials Started ¹⁶	\$3,218,972	27	\$119,221	\$569,047,294	3,650	\$155,903	\$2,886,754	309	\$93,422	\$342,995,901	2,813	\$121,932	\$96,346,732	1,029	\$93,631	\$1,040,476,413	7,828	\$132,917
TOTAL CONSUMER RELIEF - ALL SERVERS \$3,609,351,449																		

Notes:

- Any differences in adding are due to rounding.
 - The sum of the individual state amounts do not agree to the national total amount due to the fact that some jurisdictions are not parties.
- DEFINITIONS:**
- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
 - Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
 - Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
 - Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
 - Short Sales Completed/ Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
 - Deeds in Lien Completed/ Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions in lieu of foreclosure.
 - Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
 - Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to related second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
 - Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
 - Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages.
 - Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal assigned with a property not to pursue foreclosure.
 - Cash Costs Paid by Servicer for Demolition of Property represents principal amount of principal assigned with a property not to pursue foreclosure.
 - REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
 - The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D 1 9.a.i.1, and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL REFINANCES COMPLETED - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Others/ Approvals*	\$299,049	134		\$236,018	1,022		\$154,644	1,302		\$167,907	2,678		\$171,338	10,031		\$174,786	15,167	
Refinances Completed	\$376,801	35	2.57%	\$236,554	79	3.01%	\$157,115	623	2.08%	\$218,769	2130	1.94%	\$165,766	3112	2.38%	\$185,917	5,979	2.18%

* Refinance Solicitations/Others/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.