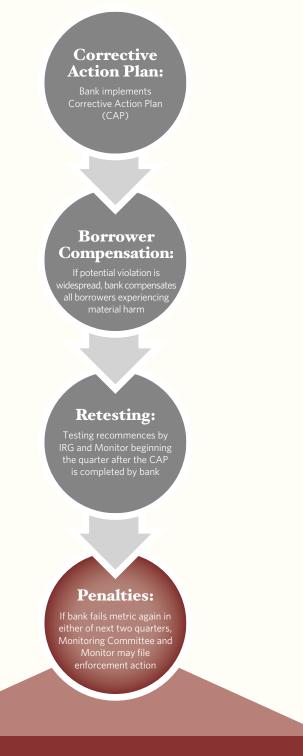
Fails: What's Next?

Office of Mortgage Settlement Oversight



Penalties include:

A court order to stop specific behaviors
Up to \$1 million civil penalty
Up to \$5 million fine for failing particular metrics multiple times