

Appendix III: State Consumer Relief Information California, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$25,429,829	158	\$160,948	\$467,693,742	2,226	\$210,105	\$27,861,886	238	\$117,067	\$353,535,590	2,124	\$166,448	\$341,692,733	3,081	\$110,903	\$1,216,213,780	7827	\$155,387
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$886,432	10	\$88,643	\$106,685,977	1,391	\$76,697	\$127,715,183	1,394	\$91,618	\$249,430,329	2,803	\$88,987	\$39,171,506	893	\$43,865	\$523,889,427	6,491	\$80,710
Completed 2nd Lien Modification Forgiveness ³	\$1,009,179	18	\$56,065	\$50,710,428	630	\$80,493	\$12,941,188	307	\$42,154	\$2,392,273	153	\$15,636	\$2,737,595	174	\$15,733	\$69,790,663	1,282	\$54,439
Completed 2nd Lien Extinguishments ⁴	\$17,746,297	232	\$76,493	\$744,562,804	9,723	\$76,577	\$43,587,071	482	\$90,430							\$805,896,172	10,437	\$77,215
Short Sales Completed/ Deficiency Forgiven ⁵				\$3,485,837,975	22,095	\$157,766	\$129,083,977	1,172	\$110,140	\$1,637,234,565	10,461	\$156,508	\$678,008,449	6,032	\$112,402	\$5,930,164,966	39,760	\$149,149
Deeds in Lien Completed/ Deficiency Forgiven ⁶													\$9,689,740	92	\$105,323	\$9,689,740	92	\$105,323
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$20,502,705	3,931	\$5,216	\$393,787	47	\$8,379	\$39,319,405	1,907	\$20,618	\$6,327,879	1,927	\$3,284	\$66,543,716	7,812	\$8,518
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$571,509	74	\$7,723	\$3,950,013	427	\$9,251	\$2,356,297	304	\$7,751	\$6,877,819	805	\$8,544
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$9,280,002	94	\$98,723	\$1,102,913	142	\$77,633	\$19,607,728	633	\$30,976	\$20,241,743	3,521	\$57,155	\$55,336,007	1,083	\$51,095	\$296,489,393	5,473	\$54,173
Total Consumer Relief	\$54,351,738	512	\$106,156	\$4,887,071,544	40,138	\$121,755	\$361,762,329	4,347	\$83,221	\$2,495,795,026	21,482	\$116,181	\$1,136,398,008	13,600	\$83,559	\$8,935,324,645	80,079	\$111,581
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$4,308,927	27	\$159,590	\$2,130,037,887	9,771	\$217,996	\$52,393,278	422	\$124,155	\$706,837,456	4,419	\$159,954	\$453,924,738	3,749	\$121,079	\$3,347,502,286	18,388	\$182,048
1st Lien Modification Trials Started ¹⁶	\$3,823,382	22	\$173,790	\$1,678,600,078	7,660	\$219,068	\$53,853,400	436	\$123,746	\$633,441,252	4,050	\$156,405	\$470,780,072	4,131	\$113,963	\$2,840,058,184	16,299	\$174,247
TOTAL CONSUMER RELIEF - ALL SERVERS \$8,935,324,645																		

Notes:

- Any differences in adding are due to rounding.
 - The sum of the individual state amounts do not agree to the national total amount due to the fact that some jurisdictions are not parties.
- DEFINITIONS:**
- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
 - Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
 - Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
 - Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
 - Short Sales Completed/ Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
 - Deeds in Lien Completed/ Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions in lieu of foreclosure.
 - Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
 - Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payment to related second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
 - Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
 - Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages, principal arrearages, and other amounts owed by borrowers to servicer.
 - Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal assigned with a property and release of liens in connection with a decision not to pursue foreclosure.
 - Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
 - REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
 - The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D 9.a.i.1, and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL REFINANCES COMPLETED - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Others/ Approvals*	\$498,106	275		\$385,476	1,348		\$257,702	1,318		\$101,889	4,735		\$365,249	7,634		\$278,707	15,310	
Refinances Completed	\$519,679	94	2.42%	\$383,317	142	2.58%	\$270,272	633	1.46%	\$425,781	3,521	1.71%	\$302,741	1,083	2.15%	\$383,959	5,473	1.80%

* Refinance Solicitations/Others/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.