

Appendix III: State Consumer Relief Information
Alabama, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$290,700	8	\$36,338				\$715,353	11	\$65,032				\$33,319	24	\$33,061	\$1,401,670	30	\$46,722
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$68,239	1	\$68,239	\$600,233	20	\$30,012	\$104,736	4	\$26,184				\$773,208	25	\$30,928
Completed 2nd Lien Modification Forgiveness ³	\$239,400	5	\$47,880	\$123,424	2	\$61,712	\$118,590	11	\$10,781							\$493,692	20	\$24,685
Completed 2nd Lien Extinguishments ⁴	\$631,044	19	\$33,213	\$7,090,369	183	\$38,745	\$318,954	5	\$63,791							\$8,040,367	207	\$38,842
Short Sales Completed/ Deficiency Forgiveness ⁵	\$770,200	16	\$48,137	\$9,878,694	140	\$70,562	\$359,690	6	\$59,948	\$4,335,342	70	\$61,933	\$116,4364	18	\$64,687	\$16,508,290	250	\$66,033
Deeds in Lien Completed/ Deficiency Forgiveness ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷																		
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸				\$178,044	28	\$6,359				\$81,782	8	\$10,223				\$259,826	36	\$7,217
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$7,038,046	157	\$44,828	\$5,870,866	154	\$38,123												
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																\$12,908,912	311	\$41,508
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																\$384,608	7	\$54,944
Refinances Completed - Estimated Consumer Relief ¹⁴	\$157,733	2	\$78,866				\$155,715	2	\$77,857	\$425,482	15	\$28,365	\$29,565	158	\$29,565	\$15,886,549	445	\$35,700
Total Consumer Relief	\$9,127,122	207	\$44,092	\$24,080,704	521	\$46,220	\$6,868,345	224	\$30,662	\$5,588,562	117	\$47,765	\$13,439,325	325	\$41,352	\$59,104,058	1,394	\$42,399
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$316,304	3	\$105,435				\$4,173,213	65	\$64,203	\$2,515,250	65	\$38,696	\$2,869,574	66	\$43,478	\$11,039,471	239	\$46,190
1st Lien Modification Trials Started ¹⁶	\$316,304	3	\$105,435				\$3,073,466	47	\$65,393	\$1,945,602	57	\$34,133	\$1,915,945	37	\$51,782	\$8,449,540	185	\$45,673
TOTAL CONSUMER RELIEF - ALL SERVERS \$59,104,058																		

Notes:

- Any differences in adding are due to rounding.
- The sum of the individual state amounts do not agree to the national total amount due to the fact that some jurisdictions are not parties.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien principal extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/ Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/ Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/mentor in lieu of foreclosure.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payment arranged on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal assigned with a property not subject to foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents principal assigned with a property not subject to foreclosure.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D 9.a.i.1, and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL REFINANCES COMPLETED - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Others/ Approvals*	\$182,093	10		\$300,673	8		\$113,283	346		\$135,036	17		\$129,410	760		\$126,266	1,141	
Refinances Completed	\$377,694	2	2.66%	\$396,726	2	2.50%	\$115,883	158	3.25%	\$105,656	15	3.42%	\$140,671	268	3.54%	\$132,906	445	3.42%

* Refinance Solicitations/Others/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started represents all first lien mortgages for which the first payment in a trial modification was made. Trial may have been Offered/Approved in current or prior quarter.