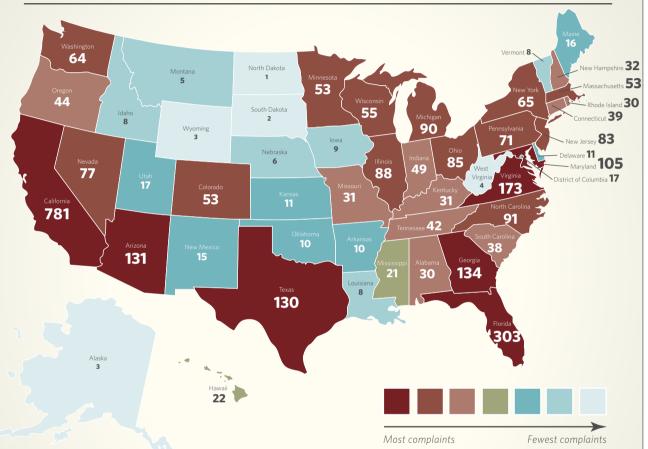
From the Market

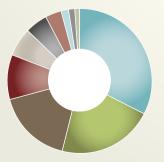
What are consumers saying about their experiences with the five mortgage servicers? From mid-April to to the end of October, individuals from across the country submitted complaints through our website about the issues they are facing.

Office of Mortgage Settlement Oversight



Number of Consumer Issues Reported per State

Consumer Form Submission Complaints by Issue



Loan Modification 2549

- Customer Service 1683
- Documentation 1324
- E Fees 787
- Third Party Vendors 504
- Bankruptcy 395
- Force Placed Insurance 277
- Tenant Rights 129
- Community Blight 98
- Military Personnel 85

Consumer Form Submissions by Servicer

