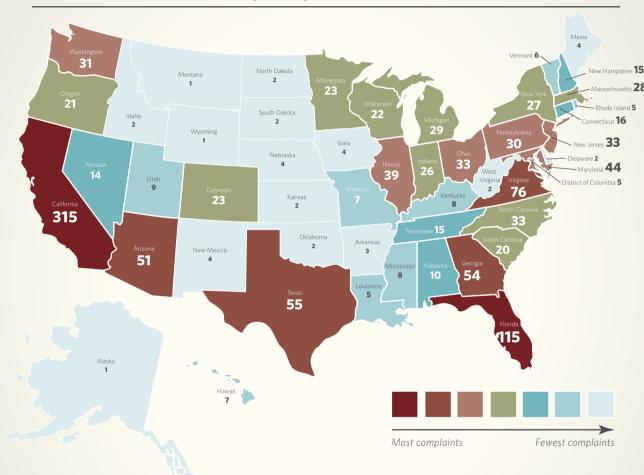
From the Market

What are consumers saying about their experiences with the five mortgage servicers? From mid-April to mid-August, individuals from across the country submitted complaints through our website about the issues they are facing.

Office of Mortgage Settlement
Oversight

Number of Consumer Issues Reported per State



Consumer Form Submission Complaints by Issue

Loan Modification 1,015 Customer Service 646 Documentation 518 Fees 329 Third Party Firms 208 Bankruptcy 164 Force Placed Insurance 99 Tenant Rights 49 Community Blight 43 Military Personnel 26

Consumer Form Submissions by Servicer

