State Consumer Relief Information California, Program to Date

	RESC	AP PARTIES	5	BANK OF AMERICA			СІТІ			CHASE			WELLS				NSUMER RE	ELIEF -
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$37,636,385	248	\$151,760	\$2,133,497,964	9,797	\$217,771	\$84,647,203	696	\$121,620	\$944,774,141	5,529	\$170,876	\$777,075,018	6,919	\$112,310	\$3,977,630,711	23,189	\$171,531
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$1,569,387	20	\$78,469	\$113,770,161	1,478	\$76,976	\$164,055,695	1,943	\$84,434	\$249,470,129	2,804	\$88,969	\$319,086,036	6,527	\$48,887	\$847,951,408	12,772	\$66,391
Completed 2nd Lien Modification Forgiveness ³	\$1,150,379	22	\$52,290	\$83,812,741	1,047	\$80,050	\$32,330,619	727	\$44,035	\$32,039,995	707	\$45,318	\$14,507,950	667	\$21,751	\$163,841,684	3,170	\$51,685
Completed 2nd Lien Extinguishments ⁴	\$21,900,238	285	\$76,843	\$3,352,942,017	36,984	\$90,659	\$389,531,910	3,965	\$98,254	\$693,359,215	6,623	\$104,690	\$482,049,046	5,020	\$96,026	\$4,939,782,426	52,877	\$93,420
Short Sales Completed/ Deficiency Forgiven ⁵				\$5,477,457,155	34,876	\$157,055	\$230,137,451	2,223	\$103,342	\$2,151,865,570	13,787	\$156,079	\$1,604,696,597	14,782	\$108,557	\$9,464,156,773	65,668	\$144,121
Deeds in Lieu Completed/ Deficiency Forgiven ⁶							\$436,965	5	\$87,393				\$9,639,609	89	\$108,310	\$10,076,574	94	\$107,198
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$58,663,749	8,278	\$7,087	\$568,607	71	\$8,009	\$49,134,034	2,391	\$20,550	\$13,460,669	4,127	\$3,262	\$121,827,059	14,867	\$8,194
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$808,770	111	\$7,286	\$4,853,009	528	\$9,191	\$5,695,842	783	\$7,274	\$11,357,621	1,422	\$7,987
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers 10																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹							\$5,818,066	45	\$129,290							\$5,818,066	45	\$129,290
Cash Costs Paid by Servicer for Demolition of Property ¹²													\$48,273	10	\$4,827	\$48,273	10	\$4,827
REO Properties Donated ¹³										\$11,998,858	115	\$104,338	\$1,029,529	4	\$257,382	\$13,028,387	119	\$109,482
Refinances Completed - Estimated Consumer Relief ¹⁴	\$14,879,232	162	\$91,847	\$249,631,783	4,737	\$52,698	\$50,530,976	1,271	\$39,757	\$211,251,295	3,720	\$56,788	\$167,680,484	2,654	\$63,180	\$693,973,768	12,544	\$55,323
Total Consumer Relief	\$77,135,620	737	\$104,662	\$11,469,775,570	97,197	\$118,005	\$958,866,262	11,057	\$86,720	\$4,348,746,246	36,204	\$120,118	\$3,394,969,053	41,582	\$81,645	\$20,249,492,749	186,777	\$108,415
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$5,966,201	36	\$165,728	\$2,990,706,049	13,538	\$220,912	\$69,521,129	603	\$115,292	\$1,176,682,060	7,110	\$165,497	\$956,670,800	8,259	\$115,834	\$5,199,546,239	29,546	\$175,981
1st Lien Modification Trials Started/In Process ¹⁶	\$5,794,002	35	\$165,543	\$2,746,434,579	12,389	\$221,683	\$72,420,599	630	\$114,953	\$1,143,460,365	7,013	\$163,049	\$987,860,988	8,827	\$111,914	\$4,955,970,533	28,894	\$171,522

TOTAL CONSUMER RELIEF - ALL SERVICERS \$20,249,492,749

NOTES:

Any differences in adding are due to rounding.

DEFINITIONS:

¹ Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).

² Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.

³ Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications. Chase amended its Schedule Y amounts from March 1, 2012 through Dec. 31, 2012 as a result of its decision to no longer seek credit for 478 previously submitted second lien loans. As a result, it reports a reduction in its program to date numbers of \$6.6 million.

⁴ Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).

* Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.

* Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.

*Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.

* Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.

* Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.

10 Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.

¹¹ Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.

¹² Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.

¹⁰ REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.

^{In} Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D 19.e.ii.1. and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/ Offers/Approvals and Refinances Completed by each Servicer.

	RESCAP PARTIES			BANK OF AMERICA			СІТІ			CHASE			WELLS			TOTALS - ALL SERVICERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction												
Refinance Solicitations/Offers/ Approvals*	\$472,115	282		\$388,111	10,623		\$394,505	4,198		\$404,009	4,861		\$369,470	11,001		\$385,616	30,965	
Refinances Completed	\$508,707	162	2.30%	\$383,609	4,737	1.75%	\$322,584	1,271	1.57%	\$423,049	3,720	1.71%	\$364,183	2,654	2.21%	\$386,627	12,544	1.82%

Refinance Solicitations/Offers/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

16 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.