

Appendix IV: State Consumer Relief Information Oregon, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$626,200	8	\$78,275	\$12,914,386	127	\$101,688	\$1,538,423	27	\$56,979	\$11,022,253	114	\$96,686	\$4,869,672	74	\$65,806	\$30,970,934	350	\$88,488
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$1,818,257	32	\$56,821	\$2,116,139	45	\$47,025	\$969,043	16	\$60,565	\$658,963	28	\$23,534	\$5,562,402	121	\$45,970
Completed 2nd Lien Modification Forgiveness ³	\$9,400	1	\$9,400	\$1,222,045	22	\$55,547	\$1,471,577	45	\$32,702	\$9,525	3	\$31,75	\$48,387	4	\$12,097	\$2,760,934	75	\$36,812
Completed 2nd Lien Extinguishments ⁴	\$1,560,524	24	\$65,022	\$90,725,586	1,512	\$60,004	\$18,804,520	273	\$68,881				\$4,088,520	44	\$92,921	\$115,179,150	1,853	\$62,158
Short Sales Completed/ Deficiency Forgiven ⁵				\$114,566,171	1,328	\$86,270	\$3,740,257	68	\$55,004	\$53,988,391	604	\$89,385	\$22,485,452	280	\$80,305	\$194,780,271	2,280	\$85,430
Deeds in Lien Completed/ Deficiency Forgiven ⁶													\$341,016	5	\$68,203	\$341,016	5	\$68,203
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,974,944	334	\$5,913	\$6,000	2	\$3,000	\$1,746,020	120	\$14,550	\$176,792	56	\$3,157	\$3,903,756	512	\$7,625
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$11,500	2	\$5,750	\$172,280	25	\$6,891	\$35,662	8	\$4,458	\$219,442	35	\$6,270
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²													\$450	1	\$450	\$450	1	\$450
REO Properties Donated ¹³										\$160,920	1	\$160,920				\$160,920	1	\$160,920
Refinances Completed - Estimated Consumer Relief ¹⁴	\$279,000	7	\$39,857	\$6,520,486	161	\$40,500	\$4,724,398	135	\$34,996	\$6,443,294	122	\$52,814	\$12,835,805	232	\$55,327	\$30,802,983	657	\$46,884
Total Consumer Relief	\$2,475,124	40	\$61,878	\$229,741,875	3,516	\$65,342	\$32,412,814	597	\$54,293	\$74,511,726	1,005	\$74,141	\$45,540,719	732	\$62,214	\$384,682,258	5,890	\$65,311
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$45,343	1	\$45,343	\$27,873,151	274	\$101,727	\$1,664,313	26	\$64,012	\$22,792,760	223	\$102,210	\$9,250,211	116	\$79,743	\$61,625,778	640	\$96,290
1st Lien Modification Trials Started/In Process ¹⁶	\$45,343	1	\$45,343	\$21,909,353	220	\$99,588	\$1,863,950	30	\$62,132	\$20,955,480	212	\$98,847	\$6,995,610	87	\$80,409	\$51,769,736	550	\$94,127
TOTAL CONSUMER RELIEF - ALL SERVERS \$384,682,258																		

NOTES:
 • Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties in lieu of light.
- REO Properties Donated and reported as properties owned by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated annual benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$284,676	22	1.93%	\$260,028	667	2.03%	\$200,550	246	2.27%	\$340,263	153	1.93%	\$248,485	622	2.85%	\$254,769	1,710	2.32%
Refinances Completed	\$263,075	7	1.93%	\$254,149	161	2.03%	\$196,389	135	2.27%	\$348,595	122	1.93%	\$247,298	232	2.85%	\$257,494	657	2.32%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.